# You Can Now Make External Phone Calls With Microsoft Teams

**Tuesday 17 December, 2019**

## Wavenet, a leading UK Telephony and IT solutions provider introduces TeamsLink™, a Microsoft certified way to connect the Office 365 Phone System to the Voice network, enabling voice calling to traditional telephone numbers.

BIRMINGHAM, ENGLAND DECEMBER 16, 2019

A leading UK supplier of business telecommunication solutions, Wavenet, introduces TeamsLink™, a Microsoft certified way to connect the Office 365 Phone System to the Voice network, enabling voice calling to traditional telephone numbers.

With Microsoft Teams exploding in popularity there's never been a better time to select a solution that reliably and efficiently connects your external voice to your Teams client.

Since its introduction, the Microsoft Teams application has become the 'go-to-app' for collaboration and productivity; given the integration of Microsoft's Word, Excel and PowerPoint software and peripheral services within a single product. Now with the addition of VoIP functionality, Microsoft Teams is set to become an even greater driving force in productivity as businesses can work leaner and smarter, with lower costs and better functionality.

With BT's PSTN 'Switch Off' roadmap to be taken into consideration before 2025 and MS Teams eventually set to replace Skype for Business as Microsoft's primary chat, voice, video and meetings client in Office 365, Wavenet has embraced the opportunity to rethink how telephony is delivered to enable the legacy system to be deactivated permanently.

Launched this week, TeamsLink from Wavenet utilises their geographically resilient, high-availability network, coupled with diversely routed Microsoft Accredited Session Border Controllers (SBCs). The solution is also highly scalable to meet demand, supporting customers through growth whether they have 10 employees or 5000.

Philip Grannum, Chief Commercial Officer, commented "Wavenet has been at the forefront of cloud based unified communications for many years and our new TeamsLink service takes this to another level. Global collaboration, advanced telephony features, unlimited calling plans and unrivalled support, makes TeamsLink the obvious choice for our customers. Our open and accredited platform enables customer to choose between replacing or utilising their existing phone system to give our customers complete freedom on solution that meets their specific requirements."

Wavenet's long heritage in telephony and more than 20 years of porting and carrier experience, means customers can rely on benefits such as International DDIs in 127 countries, International Outbound In-Country Dialling in 33 countries and National and International Number Portability, all backed by an experienced Voice Support Team for 24/7 UK-based technical support.

With TeamsLink, businesses can easily take/make calls directly from/to landline phones from their computers as well as phones, tablets, headsets and handsets from within the Microsoft Teams application. Additional bundles are available separately for international calls and audio conferencing.

Wavenet's new TeamsLink packages offer new and existing customers the ability to streamline the adoption of Microsoft's Teams Calling features by taking advantage of a bundled service that combines Microsoft's Direct Routing and Calling Plan services with unmetered UK talk-time, and Wavenet's comprehensive technical support and migration experience.

For more information on TeamsLink, or any other services provided by Wavenet, please get in touch with one of the team members today at 0333 234 0011 or visit http://www.wavenetuk.com.

About Wavenet

https://www.wavenetuk.com/

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### Related Keywords:

Microsoft Teams :: Msteams :: Unified Communications :: UC :: UCaaS :: TeamsLink ::

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Wavenet is a leading business to business communications provider with the mission of being the most trusted supplier of voice, data and cloud solutions in the UK.

With over 7,000 customers across all industries, Wavenet offers SMEs and enterprises future-proof technology that drives positive change and delivers a competitive edge. Drawing on a 30-year pedigree of providing reliable, flexible and innovative services, the company offers an extensive portfolio including Networking & Connectivity, Unified Comms & Voice, Security & Compliance and Technology Services.

Wavenet has long-standing certified partnerships with Cisco, Mitel, Microsoft, Silver Peak and BT Wholesale.

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