Yay.com Announce Expansion to Innovative Wallboard Feature

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VoIP provider adds new functionality to wallboard feature in response to high demand

Guildford, UK - Leading cloud communications provider Yay.com today announced the release of an expansive update to their innovative Wallboard feature, with a revamped feature-set to display outbound call statistics for businesses with high outgoing call volumes. Functionality has been added for customers to set employee targets, track their performance and output period reports for download or automatic email receipt.

The update responds to high demand following a positive reception to Yay.com's V1.0 Wallboard feature that digitally displays desired statistics related to a business' incoming calls in a flexible, accessible format that proved invaluable for team management and motivation.

"Our customers have been enthusiastic about the transparency our Wallboards bring to employee performance since their launch in March 2019", commented Matt Mansell, CEO at Yay.com. "This release is the result of much hard work with our customers to fine-tune inbound and new outbound Wallboards, in conjunction with outbound-call statistics reporting, to deliver exactly what they need."

About Yay.com

Hosting 18 million calls a month and growing, Yay.com are a leading unified communications provider using data to provide fast HD quality voice, video and chat communications to wherever you are in the world. A powerful and intuitive dashboard gives real-time control to the customer and, with over 1 million phone numbers available for major cities worldwide, you can have a 'local' business presence anywhere in the world - today. Renowned for their excellent customer service, ever-expanding feature set and fast, reliable platform, Yay.com are the go-to choice in modern business communications for enterprises of all sizes.

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YayYay Limited

T. 01483 399 908
E. aw@yay.com
W. https://www.yay.com

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