Which? Responds To The Office Of Fair Trading's Report

Tuesday 6 August, 2013

Responding to the Office of Fair Trading's report on quick house sales, a Which? spokesperson said:

"The Office of Fair Trading should take firm action against quick house sale companies that have broken the law so that consumers, particularly those who are are vulnerable or in financial difficulty, can have confidence in this market. They should also name the three firms they are currently investigating.

"Anyone thinking about this as an option should shop around and check if their provider is signed up to a code of practice or redress scheme, or is regulated by an official body."

- Ends -

Background:

Which? recommends taking out independent legal advice before committing to any agreement.

If you're unhappy with the provider's service you should complain to them, but if they can't resolve it and they belong to a redress scheme, you should take the matter to the ombudsman.

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