

## Veritek successfully renews ISO9001 certification for quality management

Wednesday 16 November, 2022

Veritek Global, [a pan-European field engineering service specialist](#), today announced it has successfully renewed its [ISO9001](#) certification for its UK headquarters.

External auditors [NQA](#) awarded Veritek the ISO9001 certificate after a four-day external audit, which found that Veritek had met ISO's globally recognised quality management standards.

ISO, an independent, non-governmental international organisation, evaluates organisations across seven areas: customer focus, leadership, engagement of people, process approach, improvement, evidence-based decision making and relationship management.

"ISO9001 certification lasts for three years," said [Veritek Operational Director Colin Drury](#). "We've demonstrated that Veritek's team continues to deliver an exceptional customer experience by renewing our certification. Also, we're growing the Veritek Group at a consistent pace that aligns with our long-term goals."

"The renewal of our ISO9001 certificate alongside our [EcoVadis Silver Medal for Sustainability](#) demonstrates our commitment to improving quality, energy efficiency and Veritek's impact on the environment," added [Veritek Sales and Marketing Director Adrian Clark](#). "The certifications provide us with credentials and proof of our ability to deliver high quality and reliable field engineering service partnerships to the OEMs and their customers we serve."

### About Veritek Global Ltd

Veritek Global Ltd makes it easy for OEMs to cost-effectively scale up their after-sales service operations in the UK and Europe and deliver an outstanding customer experience. Also, enhance brand reputation. Services include customer services, first-line remote assistance, second-line field engineering services, parts and logistics management and repair centre support. Our sector expertise includes medical, ophthalmic, robotics, print and graphics, photo-imaging and digital cinema.

For case studies, testimonials, helpful preventative maintenance, calibration, and repair resources... and more information about how we add value to OEM's after-sales operations, visit our website at [www.veritekglobal.com](http://www.veritekglobal.com).

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