VeriCall named Best in The World with two GOLD awards in the Global Top Ranking Performers Ceremony

Tuesday 2 March, 2021

Plus: VeriCall CEO receives individual Industry Champion Award

March 2, 2021: VeriCall Ltd today announces that it has been recognized as the Best in the World with two GLOBAL GOLD awards at the 15th Top Ranking Performers Awards from Contact Center World for 'Best Contact Centre (Outsourced)' and 'Best In Customer Service'. The 2020 Awards, which were given out on Feb 25th at an international online event, attracted more than 2000 entries from over 70 nations.

In addition, VeriCall CEO Adam Taylor personally received the Industry Champion award.

"Once again, I am more than delighted that the work VeriCall does on behalf of its customers has been recognized at the highest level in these prestigious awards – and this time we competed and won in a Global arena after winning our recent EMEA GOLD Awards. Two company Golds as Best In The World play reaffirm what I have always known - that VeriCall's staff are the best at what they do!" said VeriCall CEO Adam Taylor.

"The personal award of Industry Champion is also wonderful to receive, but I could not have achieved it without everyone else at VeriCall who have been crucial in enabling me to implement my vision for the company." he concluded.

VeriCall is a UK based BPO that brings people and technology together with innovative and intuitive BPO solutions to serve businesses of all sizes. Started in 2017, VeriCall provides skilled agents coupled with best-in-class technology to deliver PCI Compliant, AI powered and Omni-Channel solutions throughout the UK and beyond. With an Engagement hub in Fife, Scotland, VeriCall currently employs some 400+ people.

www.vericallsolutions.com **www.pippathepa.com**

The 2020 Top Ranking Performers Awards attracted over 2000 entries from over 70 nations. Now in its 15th year, these awards are regarded by many as the most prestigious awards in the industry and a few even refer to them as being like the Olympics for our industry as it's not just company competing against the company, but nation against nation!

The Top Ranking Performers Awards are the ultimate industry awards for the contact center industry and are exclusively available from ContactCenterWorld.com - the Global Association for Contact Center & Customer Engagement Best Practices with around 205,000 members in 200 countries.

About Contact Center World

The association is the World's largest association for Contact Center & CX professionals with over 205,00 professional members. ContactCenterWorld.com was founded in 1999 and runs the largest awards program for our industry, the highest rated events, offers networking for members, has over 40,000 documents online and offers daily tips, benchmarking data, employee engagement and customer experience programs.

www.contactcenterworld.com

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