

## Today sees the launch of the UK's first complete business dispute resolution service.

Tuesday 10 May, 2016

- *An end-to-end dispute resolution solution for UK business leaders.*
- *Keeping conflict out of court – new trouble shooting service launched for UK PLC.*
- *TCM, the UK's mediation specialists, launch innovative business trouble shooting project.*

The TCM Group, widely regarded as the UK's foremost dispute resolution and mediation consultancy, has today unveiled their latest product aimed to assist businesses to tackle all business disputes head on.

Business disputes are rarely off the front page. According to the CBI, business disputes cost the UK over £33 billion each year. That's a lot of wasted time, effort and money which would be much better spent on driving high performing and productive businesses.

**There is a better way.** TCM+ is a subscription trouble shooting and mediation service that delivers real business benefits. TCM+ is extremely flexible and can be applied to organisations of any size or scale. TCM+ offers a tailored package which will meet the unique needs and challenges of each subscriber, big or small, domestic or global.

**TCM + offers business leaders a low cost and highly effective trouble-shooting and resolution service for:**

- Workplace and employment disputes.
- Team and group disputes.
- Boardroom disputes.
- Consumer disputes.
- Supply chain disputes.
- Shareholder disputes.

**A TCM+ subscription delivers 3 significant benefits to small, medium and large businesses:**

1. A faster, cheaper and more effective way to resolve complex business challenges, disputes or conflicts.
2. Reduced exposure to and risk from litigation, tribunal or formal dispute processes.
3. Create a business environment where people know that issues and challenges are resolved quickly and effectively and in a way that preserves those all important business relationships.

CEO and mastermind behind the project, David Liddle commented *"TCM+ builds on our 15 years as the UK's mediation and dispute resolution market leaders. Our aim is to open our doors to everyone and anyone that would benefit from our services. TCM+ allows anyone access to some of the most knowledgeable and experienced minds in the industry and will help us move to a FAIR dispute resolution model in every company!"*

The inspiration behind the idea stems from Liddle's desire to achieve his vision of a system of justice which offers a real and meaningful alternative to traditional, and inherently adversarial dispute resolution procedures.

TCM has been working with major companies like Marks and Spencer PLC to develop innovative approaches for resolving business disputes *"The TCM approach is very personalised, nothing is too much trouble. You are dealing with people who have a passion for mediation and experience of mediating, often at international level. For me, TCM have a credibility that other training providers don't have. They stand head and shoulders above the rest."*

**Philip Edwards,**

**International Employee Relations Manager,**

**Marks and Spencer PLC**

Media:

**TCM** GROUP  
*resolution redefined*

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So, if you're in need of specialist mediation services, legal advice, executive coaching, team building or access to a world class team of business trouble-shooters get yourself signed up today!

**Find out more**

Join David Liddle, CEO of the TCM Group, who will be hosting a FREE webinar on 12.30pm on Monday the 23rd May 2016

## Company Contact:

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