

## Time for a New Bank: Metro Bank Brings the Banking Revolution to St Albans

Monday 10 November, 2014

- Revolutionary new bank to open in St Albans with Grand Opening celebrations on Friday 14th and Saturday 15th November
- Amazing service for customers: store open seven days a week, 362 days a year, early and late; Magic Money Machines; Safe Deposit Boxes and much more

Metro Bank continues its fast paced expansion in 2014 with the opening of its 29th store in St Albans. To mark the opening, the UK's most revolutionary bank will be holding two days of celebrations on Friday 14th and Saturday 15th November. St Albans residents and businesses visiting the store will experience an array of entertainment including stilt walkers, face painting, balloons and music, and most importantly, a new convenient customer focused bank for personal and business customers. What's more, Dog's Rule at Metro Bank, so customers are invited to bring their canine friends along with them.

The new St Albans Metro Bank store can be found at 77 St Peter's Street, St Albans, AL1 3ED. Customers will be looked after by a team led by Local Director Chris Ambler and Store Manager Sheliqe Davis-Brown.

Metro Bank launched in July 2010 and provides unparalleled levels of service and convenience to customers, through every banking channel. It has brought back traditional retail banking, coupled with amazing technology. Unlike any other bank in the UK, Metro Bank also provides free coin counting for customers and non-customers with Metro Bank Magic Money Machines, instant printing and replacements for lost or stolen debit cards\*, a 24 hour local contact centre manned by people not machines, and an innovative mobile app for personal customers. Metro Bank uses the most advanced technology to support customers through whichever channel they choose to use for their banking. Its innovative approach has resulted in the revolutionary bank being awarded the Technology Innovation Enterprise Award by Microsoft as part of the 2014 Microsoft Dynamics Customer Excellence Awards Programme.

All of these benefits can be enjoyed at a time that is convenient to local residents and businesses as Metro Bank is open 8am – 8pm Monday – Friday, 8am – 6pm Saturday and 11am – 5pm Sunday and bank holidays, 362 days a year.

Customers wishing to reserve a Safe Deposit Box at the St Albans store, can do so online the week before the opening by clicking [here](#).

**Brian Woolrich, Regional Director of Metro Bank** said: "We are delighted to continue our expansion in 2014 with the opening of our brand new store in St Albans. We look forward to becoming an important part of the local community, with each of our stores being run by a local bank manager who works closely with local people and businesses to really understand their needs. Metro Bank's continued success and growth demonstrates how much people value amazing service and we're delighted that the people of St Albans will now have a bank that's open at their convenience and to suit their needs. We are excited to welcome personal and business customers in St Albans to join us on our journey as we revolutionise banking."

Metro Bank's growth is set to continue throughout the rest of 2014 and 2015, with new stores opening before the end of the year in Basildon and Orpington and early next year with stores in Cambridge and Brighton.

**-ENDS-**

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### Metro Bank

T. 020 3402 8473

E. [Rachel.Cohen@metrobank.plc.uk](mailto:Rachel.Cohen@metrobank.plc.uk)

W. <https://www.metrobankonline.co.uk/>

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