

# **Take Control Of Your Small Business' Sales With Future Generations Marketing**

### Thursday 16 April, 2015

In order to grow a business in 2015, sales and marketing firm <u>Future Generations Marketing</u> believe that sales processes must be reviewed and adapted to fit in with current consumer trends and behaviours. To help boost SME sales, the firm have shared their top sales tips.

Future Generations Marketing are firm believers that there has never been a better time to be a small business owner, and that the current economic climate holds much potential for growth. The recent increase in UK employment has led to more disposable income across the UK and has helped consumer confidence rise for the first time in years. Consumers are now not only shopping around for the best deal, they are also now looking for businesses and brands who can offer them the best service and to whom they can become loyal. With this in mind Future Generations Marketing are confident that the coming months could pose a wealth of opportunities to UK businesses if they are willing to review and improve existing sales strategies.

Good sales strategy is about a business taking control of their communications and understanding the needs of their consumers on a deeper, more meaningful level. With the growth of a business riding on these crucial communications, Future Generations Marketing have shared how they boost sales for their clients in order to help them expand successfully.

### Give them a Reason

In sales, a no isn't always a no, it often means that the customer has so far failed to see a reason as to why they should part with their money. Businesses should enquire as to why a customer has chosen to decline the deal and use this information to improve their sales approach in the future.

#### Interest and Passion

Passion and energy is highly infectious. A customer is likely to feed off of a sales person's energy which will drive greater sales. Passion and interest also helps a customer to feel confident in their purchase decision and understand a brand's values and identity.

### Listen

A customer should always control the direction of a sales pitch, as it is only through this communication that a sales person can accurately gauge their needs and take steps to deliver an effective solution.

### Separate Benefits

People don't buy features, they buy benefits. It may be tempting for a sales person to preach about a products state of the art features, however unless a customer knows how these features could be set to benefit them as an individual they are unlikely to invest.

### Smile

A sincere smile is key to sales, even over the phone a customer can tell whether a person is smiling and happy to speak with them or not.

Future Generations Marketing is a Reading based sales and marketing firm that specialise in face to face event marketing solutions. On behalf of their clients, the firm designs and implements unique campaigns in retail venues and at sales events across the UK. To ensure each campaign is delivered effectively the firm meet with consumers one on one, and take the time to collect feedback and learn about their diverse needs and buying habits. Using this information the firm are able to tailor a service unique to each customer which helps to boost sales and encourages greater brand loyalty for their clients. As a cost effective marketing solutions The results generated by Future Generations Marketing provide their clients with the resources needed to grow and expand their market reach.

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