

ShoreTel One Partner Conference, Orlando gets first look at SJS Solutions latest contact center wallboard and visual communications solution.

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Digital display and visual communications expert **SJS Solutions** is pleased to announce that it will be a sponsor of the ShoreTel One Partner Conference in Orlando, Florida, April 29 – May 1st at the Gaylord Palms Resort and Convention Center in Kissimmee, FL.

SJS Solutions will be presenting their new cloud and on-premise call center wallboard and visual communications solution to a prestigious group of ShoreTel employees and partners as part of a 3 day event in Orlando. With ShoreTel customers in EMEA, North America and Australia SJS have a strong relationship with ShoreTel, a relationship which started in 2009 after a UK based ShoreTel user wanted to complement their ShoreTel Enterprise Contact Center solution with high grade visuals. The objective was to enhance their contact center environment and improve the levels of customer care delivered to end users. Since 2009 the SJS product range has evolved into the and extremely flexible visual communications software capable of displaying data from any source in any format onto any device.

The latest visual communications offering from SJS is guaranteed to include even more flexibility than their out-going product. But that is not the main difference; new for 2015 Optymyse is available via an affordable SaaS model. SJS will also launch their new API which allows customers to connect into any number of different systems and create screen designs which blend call handling data with CRM, ERP, WFO, support ticketing and other data. Employee engagement is also a priority and this is achieved by pushing business objectives and other corporate messages to employees via message boards, scrolling messages and multi-media.

"We really enjoy working with ShoreTel and their partners, many of whom understand the importance of creating an engaging environment where key metrics and information quickly flows to agents. Some organisations still feel it's OK to furnish their call and contact centers with confusing, unbranded and poorly designed wallboards and this is something I would like to see less of. There is a real buzz around employee engagement and the impact the environment people work in has on their performance and wellbeing, I want to make sure the ShoreTel community understand that when it comes to providing the best possible contact center solutions SJS is there to support that process." Said CEO Stephen Pace.

ShoreTel One 2015 attendees will get to understand the strategies they need to capitalize on valuable market opportunities with insights from industry analysts and thought leaders.

SJS will highlight its next-generation solutions and capabilities and ShoreTel Partners will get the chance to witness their latest technology, ask questions and register for the SJS Reseller Partner Program.

"We look forward to speaking with some familiar faces and meeting some new ShoreTel partners" Continues Stephen.

To registration for the ShoreTel One Partner Conference follow this link:
<http://blog.shoretel.com/2015/01/get-board-shoretel-one-partner-conference/2013 WAUG>

About SJS Solutions Ltd

Founded in 2001 SJS Solutions develop innovative, affordable, easy to deploy visual communications solutions suitable for call & contact centres, help & support desks, sales teams, operational areas, driver depots and logistic offices to name a few. The SJS range of solutions are the result of over 10 years working with and listening to customers ranging from multi-billion dollar health care enterprises to insurance & automotive companies with small teams of people striving to deliver the best service and customer care possible. In the last 5 years SJS have become a global leader in creating the most flexible, easy to deploy visual communications for companies of varying sizes with varying needs. The SJS API now ensures customers can display anything, anywhere.

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