Saba Announces Winners of 2016 Customer Excellence Awards

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Saba, a global leader in cloud-based intelligent talent management solutions, today announced the winners of its 2016 Customer Excellence Awards. The annual Saba Customer Excellence Award program recognizes organizations that are advancing culture and achieving significant business results by using Saba to engage, develop and inspire their people.

This year's 2016 gold-level Saba Customer Excellence Award winners include some of the world's best and most innovative brands, each with unique approaches to empowering and developing their people, including:

- Learning Leadership: Covenant Health
  Covenant Health is connecting over 10,000 healthcare workers across 18 regions with an increasingly wide variety of learning experiences, which are: accessible, on-demand, high-impact, informal, immediately relevant, and above all, performance-driven. By powering seamless and highly visible knowledge transfer across its organization, Covenant is also realizing higher levels of employee engagement.
- ROI Power: Dell
  Dell provides learning to more than 475,000 employees, partners and customers. Targeting Saba Cloud as Dell's "One LMS", two significant migrations were completed in FY16: SEC 6.2 to Saba Cloud for Global Learning & Development and Saba 5.4 to Saba Cloud for Corporate Dell. By drastically simplifying access to learning and streamlining the user experience, Dell GSD reduced systems administration by 30% and delivered the right content to end users much faster, with an average 85% decrease in clicks per visit.

- Mobile Learning and Development: Hyatt
  Hyatt ensures a consistent customer experience worldwide by training its more than 100,000 colleagues with mobile micro-learning content, including "wordless" training videos on a learner's choice of core tasks such as the registration process, bed-making, and restaurant table service. It also reinforces idea-sharing in online workgroups, making learning more accessible and engaging.

- Enterprise Excellence: Orbital ATK
  Orbital ATK, a global leader in aerospace and defense technologies, plans to increase implementation from 5,500 to a projected 12,500 users within two years. To support this growth, they have centralized on one enterprise-wide learning and development system, enabling the organization to easily share best practices, streamline new and emerging processes, lower costs and improve functionality.

- Sales Team Development: RR Donnelley
  RR Donnelly has a broad portfolio that includes more than 250 solutions. To educate and enable a sales staff of hundreds of salespeople with training content as well as context, RR Donnelly used Saba Cloud to drive sales success. The platform not only offers training best practices, but helps teams connect and collaborate together, and save field knowledge and experiences in an easily searchable, digital forum.

- Product Innovation: Ford Motor Company
  Ford built its own micro apps within Saba Cloud to extend the functionality of each of its online learning workgroups. Now, Ford can link learning solutions with organization-specific competencies, and accelerate development for all Ford team members.
- Excellence in Talent Management: Express LLC
  Fashion retailer, Express, empowers its 18,000 —mostly millennial—employees with personalized development based on individual career aspirations. This self-service development, accessible via mobile devices, is not only building the organization's next leaders - it also drove a 100% improvement in employee engagement in six months.

- Exceptional Engagement: Autodesk Inc.
  Over the past several years, Autodesk leveraged the power of learning technology to develop and connect its sales and channel partner teams. This year, Autodesk rolled out Saba Cloud across its entire organization, and ushered in a new era of social and cultural engagement, empowering

greater collaboration and more celebration of its shared success.

- Fabulous First Year: Sigma Chi Fraternity
  With nearly 17,000 young men in 250 undergraduate chapters across the US and Canada, Sigma Chi Fraternity chose Saba Cloud to deliver on-demand leadership development and educational programming. This is in support of its vision to become the pre-eminent collegiate leadership development organization-aligned, focused and living their core values of friendship, justice and learning.

“This year’s Saba Customer Excellence Award winners are re-imagining what is possible with technology-enabled learning and talent strategies,” said Paige Newcombe, Chief Customer Officer at Saba. “Their insightful and innovative approaches help their people and their organizations get smart faster about what matters most, for both individual careers and business performance.”

“In fact, the breadth of innovative approaches demonstrated by this year’s class of Saba Excellence winners inspired us to create four new award categories so we could recognize the breadth of what is possible,” continued Newcombe. “Through their fresh approach to learning and development, these organizations are developing not only best practices but ‘next practices,’ and we are delighted to help them celebrate their success.”

For more examples of great learning and talent management, visit: https://www.saba.com/us/customers/

About Saba
Saba delivers a cloud-based intelligent talent management solution used by leading organizations worldwide to hire, develop, engage and inspire their people. With machine learning at its core, intelligent talent management offers proactive, personalized recommendations on candidates, connections and content to help employees and organizations lead and succeed. Saba Cloud is a highly scalable platform that exceeds industry security and reliability standards. Saba has more than 31 million users and 2,200 customers across 195 countries and 37 languages. Learn more about intelligent talent management at www.saba.com.

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