Residential boats go hyperfast with Hyperoptic

Thursday 21 May, 2015

Occupants of residential boats in London's South Dock marina, which includes South Dock and Greenland Dock, can today boast gigabit connectivity from Hyperoptic, the UK's leading Fibre-to-the-Premises (FTTP) broadband provider.

This is the first time that residential boats have been able to enjoy true fibre connectivity. Previously occupants did not have any wired broadband connectivity options, which meant many residents relied on 3G dongles to connect to the web.

Hyperoptic services a number of nearby developments to South Dock Marina. Upon hearing the residents' connectivity woes, it investigated installation options to give the residential boats access to the fastest broadband speeds in the UK.

As with its installation process in traditional building developments, Hyperoptic installed its fibre directly into the communications hub on each marina and then connected each residential boat via CAT5e cabling.

There are 150 berths in the South Dock and 50 berths in the Greenland Dock. All residents now have the option to subscribe to Hyperoptic's full product suite, including 20Mb, 100Mb and 1Gb broadband and landline packages. So far, over 50% of residents have ordered services.

Patrick Keating, Harbour Master, Southwark Council, comments: "It was fantastic to be able to address the residents' broadband issues with such an outstanding solution. It's an issue that I have been investigating for a while; I never envisaged a jump from nothing to a gigabit. The residents are thrilled."

Stephen Waddington, Resident, Greenland Dock: "Mobile signals are flaky on a steel hulled Dutch barge and teens quickly exhaust data plans. The dock is on the opposite side of the river for Canary Wharf but lacked its data infrastructure. Having a high-speed fibre optic solution to the pontoon means we have better broadband than a lot of people in the UK have in their houses."

About Hyperoptic

Hyperoptic is the UK's leading Fibre-to-the-Premises (FTTP) provider, pioneering the UK fibre gold standard: the country's fastest, most consistent and reliable Internet service. Its fast, symmetrical gigabit services are over 135 times faster than traditional ASDL services. Services are delivered via Hyperoptic's own dedicated fibre network, which means that customers can always connect to the Internet at the speeds advertised.

Hyperoptic works with property owners, developers and professionals, designing and installing dedicated fibre infrastructure to new buildings, and retrofitting improvements to existing developments. Its award-winning services are currently available to consumers and businesses across 12 cities and towns across the UK. It aims to have its hyper-fast service available to over half a million homes by 2018.

Founded in 2011, the company was named 'Best Superfast Broadband' provider and "Best Use of Digital' at the 2014 Internet Service Providers' Association Awards and "Most Innovative Provider 2013" by Broadband Genie.

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