

## One Vision Housing celebrates a decade of success

Thursday 24 November, 2016

As One Vision Housing (OVH) celebrates its 10<sup>th</sup> year as a registered provider of social housing, it has never been in such a strong position, with record turnover during 2015/16, despite the challenges facing the housing sector.

During the year OVH also invested £65.7m to continue its mission of 'providing high quality homes and excellent landlord services that exceed the aspirations of all stakeholders'. Of this expenditure, £26.1m was reinvested to improve existing properties, while a further £16.8m was spent to build new homes, as OVH embarked on its ambitious development programme.

In the 10 years since OVH was formed, following a successful stock transfer from Sefton Council, the organisation has achieved some momentous milestones; with accolades that secure its position as one of the leading housing associations, businesses and employers in the country.

In the last 10 years OVH has invested over £443m of its income to improve the standard of homes, increased customer satisfaction from 77% to 94% (at present), increased its financial turnover from £45m to £61m per year, and made efficiency savings of over £68m.

OVH is also recognised as one of the best organisations to work for in the UK, having claimed top spot in The Sunday Times Top 100 List and UK Great Workplaces as well as being named 4<sup>th</sup> best workplace in Europe in 2014.

**Roy Williams, Chief Executive of One Vision Housing, said:** *"Our 10<sup>th</sup> year anniversary has provided a fantastic opportunity to reflect on everything we've achieved in a relatively short time and makes us excited about what the next ten years will bring."*

*"I would like to pay tribute to our wonderful tenants and exceptionally hardworking employees who touch thousands of lives on a daily basis and make a difference to the people in our communities."*

In 2010 OVH made significant savings by bringing its property maintenance services in house, and shortly after (in 2011) the Sovini Group was formed, which has generated new income streams to support One Vision Housing's investment in the communities we serve. The Group has since gift aided £17m back to One Vision Housing, which we've invested back into our homes and communities.

In 2013 OVH was awarded the British Quality Foundation's UK Excellence Award, one of the most prominent accolades that can be awarded to any company in the country. Shortly after OVH was also ranked 4<sup>th</sup> in the Europe-wide version of the excellence awards.

In 2015 OVH expanded its operations into Liverpool and Wirral, when it acquired 1,300 homes during the amalgamation with Venture Housing. One Vision Housing owns and manages circa 13,000 units of accommodation and has a new housing development programme of approximately 920 additional properties across Merseyside and surrounding areas.

**You can find more details about OVH's recent achievements, income and expenditure in the latest 2015/16 annual report, now available on the OVH website [www.ovh.org.uk](http://www.ovh.org.uk).**

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