

Ofsted Announce Icon Training As Outstanding

Tuesday 17 April, 2012

ICON TRAINING has been confirmed as the top UK training provider in the Fitness and Leisure sector after achieving seven Grade 1s from a recent Ofsted inspection, the results are as follows;

Overall effectiveness of provision Grade 1
Capacity to improve Grade 1
Outcomes for learners Grade 1
Quality of provision Grade 1
Leadership and management Grade 1
Sport and Leisure Grade 1
Customer Service Grade 1

The Ofsted report states: **ICON TRAINING** is very well managed and has a strong impact on the leisure industry it serves. Skills Tutors are highly regarded by employers and learners who recognise and appreciate the contribution made to the leisure industry by the highly skilled tutors and the comprehensive training provided. ICON TRAINING provides an inspirational resource for the leisure industry and has transformed many learners lives. With a current learner success rate of 93%, Ofsted confirms that, [ICON TRAININGs] Success rates have continued to improve much faster than they have nationally.

Julian Leybourne, CEO, comments: I am delighted with the outstanding result from Ofsted and to be named as the number one provider in the country. Receiving an outstanding Grade 1 from Ofsted is massive recognition for the work that ICON TRAINING does and sets us apart from other training providers.

During the inspection, feedback was gathered from employers about how ICON TRAINING had made an impact on their business. Comments included; approachable assessors, excellent training and development for their staff, help from ICON TRAINING to recruit new staff through the national apprenticeship service, the information learners bring back to help make their work better, good relationships between the learners and their tutors, good support for learners and employers, helpful feedback, regular meetings with staff and the effective communication, responsive and flexible approach to meet employers needs, the very strong working relationship and partnership.

ICON TRAINING is the leading training provider in England and Wales, specialising in leisure operations, health and fitness, leadership and management, Sales and Customer Excellence. ICON TRAINING has an impressive client list including, Parkwood Leisure, Serco Leisure, Sporta Trust members plus over 30 other key partners.

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For more information, images or interviews please contact our Support Centre: 0844 800 2280 or info@icon-training.com

Notes to editors:

1. ICON TRAINING has success rates of 93%, which are the highest in the UK. We are actively involved with the successful delivery of Apprenticeships, combined with a growing portfolio of privately-funded programmes for schools and businesses. ICON TRAINING deliver training programmes in over 200 assessment sites nationwide. We believe that training and development solutions should be in the workplace and designed to improve service standards creating competitive advantage.

2. Ofsted is the Office for Standards in Education, Childrens Services and Skills. They report directly to Parliament and they are independent and impartial. Ofsted inspect and regulate services which care for children and young people, and those providing education and skills for learners of all ages.

3. To read the full Ofsted report go to www.ofsted.gov.uk/inspection-reports/find-inspection-report/provider/ELS/52434

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