NTT strengthens alliance with Microsoft to support shift to hybrid working

Tuesday 28 September, 2021

Enriching enterprise telephony and connectivity with Microsoft's Operator Connect for Microsoft Teams

London – September 28, 2021 – NTT Ltd., a global technology and business solutions provider, is today announcing the next phase of its strategic alliance with Microsoft, to deliver secure and reliable solutions that help enterprise customers accelerate digital transformation initiatives. NTT has been selected as one of the launch partners for Operator Connect for Microsoft Teams, which brings PSTN calling to Teams, providing integrated calling functionality that simplifies business communications.

Available today, Operator Connect provides carrier-grade telephony and support services in 39 countries, with added extras such as compliance recording, dynamic E911, Call Queue and video interoperability. NTT's Support and Managed Services capabilities also provides full lifecycle support to help clients activate holistic solutions across all workloads, including calling, collaboration, integrated customer experience, and productivity.

NTT as a launch partner for Operator Connect represents another key milestone in the strategic alliance between NTT and Microsoft. In 2019, the two companies committed to building a new generation of managed service offerings that provide enhanced employee and customer experience based on Microsoft 365, Microsoft Viva, and Azure Communications Services.

These offerings are underpinned by NTT's intelligent and secure network fabric, including its recently launched Private 5G solution, the first commercially available private LTE/5G "Network-as-a-Service" full-stack solution. The alliance will continue to provide clients with advanced agility, transformation, and automation for their business, helping them navigate the shift to a hybrid working model.

This development is the beginning of co-lead investment of collaborative services that is extending to Azure Communications Services, Mobility, and Microsoft Viva to provide best in breed managed services and value adds leveraging the NTT Group.

Commenting on the launch, Abhijit Dubey, Chief Executive Officer, NTT Ltd., said: "We're proud to be strengthening our alliance with Microsoft and to be named as one of the first development partners to offer Operator Connect to Microsoft Teams customers. We also guarantee full lifecycle support services so that clients can enjoy a consistent and seamless experience. The pandemic has completely changed the way we work but has highlighted the importance of connectivity and communication. Operator Connect provided through NTT will allow businesses to connect and engage with their employees and clients no matter where they're working from."

Jared Spataro, Corporate Vice President, Modern Work at Microsoft, said: "As a key strategic global partner, NTT has been an innovative and forward-thinking collaborator for Operator Connect. As we launch globally, NTT is already running the platform for several key clients and is providing high levels of advice, service, and support across 39 countries. We continue to strengthen our alliance to make real advances in how we take Teams Phone to market and enable the hybrid workforce."

To find out more about Operator Connect from NTT, please see here.

ENDS

About NTT

NTT Ltd. is a leading global technology services company. Working with organizations around the world, we achieve business outcomes through intelligent technology solutions. For us, intelligent means data driven, connected, digital and secure. Our global assets and integrated ICT stack capabilities provide unique offerings in cloud-enabling networking, hybrid cloud, data centers, digital transformation, client experience, workplace, and cybersecurity. As a global ICT provider, we employ more than 40,000 people in a diverse and dynamic workplace that spans 57 countries, trading in 73 countries and delivering services in over 200 countries and regions. Together we enable the connected future.

Visit us at hello.global.ntt

Related Sectors:

Computing & Telecoms ::

Related Keywords:

Digital Transformation :: Networking :: Managed Services :: Intelligent Network :: Partnership :: p5g :: Workplace :: Hybrid Working ::

Scan Me:

About Cloud Communications

Cloud Communications is a division of NTT Ltd. Focused on understanding our clients' business goals, we advance their journey to an intelligent workplace through tailored unified communications, cloud voice, digital events and contact center solutions, underpinned by expert managed services. Our customized end-to-end approach enables dynamic collaboration interactions for enhanced employee experience and productivity.

Media Enquiries:

Hotwire for NTT Ltd.

Beth Sissons

beth.sissons@hotwireglobal.com

Company Contact:

NTT Ltd.

E. ntt@hotwireglobal.com
W. https://hello.global.ntt/

Additional Contact(s):
Hotwire for NTT Ltd.
Hannah Lock
hannah.lock@hotwireglobal.com

View Online

Newsroom: Visit our Newsroom for all the latest stories:
https://www.nttltd.pressat.co.uk