NTT Ltd. launches new Cloud Communications division

Thursday 19 March, 2020

The division is led by Mark Alexander, CEO, with new senior leadership appointments for Dr. Fiona Lodge as Chief Product and Strategy Officer, and Jean Turgeon as Chief Technology and Information Officer

London, UK – 18 March 2020 - NTT Ltd., a world-leading global technology services provider, today announced the launch of its new Cloud Communications division, its center of excellence provisioning cloud communications solutions. Previously known as Arkadin, the Cloud Communications division is a critical part to delivering on NTT Ltd.'s Intelligent Workplace solutions. The division will continue to act as a trusted advisor to organizations looking to accelerate modern collaboration within their workplace, which in the recent climate is more important than ever.

NTT Ltd. offers a complete service throughout the digital transformation process, bridging the gap between employees, customers, suppliers and technology partners. Named as the 2019 Microsoft Intelligent Communications Partner, under the Arkadin name, the Cloud Communications division offers a unique, end-to-end tailored service supplementing the group's consulting and deployment services, thereby enabling organizations to realize the full benefit of their investment. These services are offered with the flexibility now required to enable modern, productive and efficient enterprise communications.

The Cloud Communications division continues to work closely with its fully owned subsidiary, Applicable Limited, a leading provider of Cloud Unified Communications and enterprise voice services with offices in Bristol (UK), Brisbane (AUS) and Houston (USA).

Recent appointments to the division

Under the leadership of Mark Alexander, Dr. Fiona Lodge and Jean Turgeon will work closely with the existing regional and go-to-market teams to drive the strategic evolution of NTT Ltd.'s world-class cloud communications solutions.

"We're delighted to have Fiona and Jean as part of the Cloud Communications team," said Mark Alexander, CEO of Cloud Communications, NTT Ltd. "Both bring a wealth of knowledge, expertise and experience which will help the division continue to provide best-in-class solutions, partnerships, assessments and consultations to customers on their digital transformation journeys towards an intelligent workplace. They join our existing highly skilled global team and will work closely with them to ultimately change the way today's organizations communicate and collaborate across the world."

In her position as Chief Product and Strategy Officer, Fiona is responsible for strengthening NTT Cloud Communication division's role as a trusted advisor in cloud-based unified communications and services. She works closely with a network of key partners like Microsoft and Cisco to facilitate a comprehensive workplace transformation strategy for customers globally.

In his position as Chief Technology and Information Officer, Jean leads services adoption both internally and externally with NTT Ltd. clients as they undertake their business transformation journey. He brings years of experience in aligning business objectives, digital execution and cloud adoption while ensuring SLA's, security and compliance standards are met.

Fiona and Jean join the full Cloud Communications division leadership team:

- Mark Alexander, CEO Cloud Communications
- Christophe Reyes, Chief Sales and Marketing Officer
- Vianney Motte, Chief Financial Officer
- Florence Mas-Pastor, Chief Human Resources and Legal Officer
- Andrew Pearce, Managing Director EMEA
- Scott McMaster, Managing Director Americas
- Sean Kwek, Managing Director APAC and Japan
- Alan Baldwin, Managing Director Applicable Ltd

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About Cloud Communications and NTT Ltd.

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Cloud Communications is a division of NTT Ltd. and a core component of its Intelligent Workplace Solution. Our mission is to provide world-class cloud communication solutions that enable dynamic collaboration interactions for improved workforce efficiency, productivity and engagement. We specialize in unified communications, cloud voice and digital events, delivering tailored end-to-end consulting, value realization services and change management to empower businesses and enable their digital workplace transformation. Together we enable the connected future. Visit us at arkadin.com or visit the new NTT Ltd. website at hello.global.ntt

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