

MYJAR Recognised for Credit Excellence

Wednesday 20 September, 2017

Leading online lender, MYJAR.com, has been announced as a finalist in this year's Credit Excellence Awards.

MYJAR will be competing against other leading financial services brands at the prestigious awards ceremony for the Credit Excellence Award in Collections.

MYJAR is an innovative online lender that provides loans of up to £3,600 for up to 12 months, offering a range of borrowing options for customers. They have helped thousands of customers by being there when they need a flexible loan to help them manage their budget. MYJAR pride themselves on being transparent with their fees and having ethical collections procedures, whilst also being a responsible lender.

Stuart Sykes, Customer Operations Director at MYJAR, said: "We are delighted to learn that our comprehensive collections strategy has been acknowledged as one of the best in the credit industry. Our aim is always to ensure that customers are able to meet their repayments in a way which is sustainable for them and, where they want additional support, that this is given to them with empathy and in a way that meets their needs. This is appreciated by our customers who are extremely loyal to MYJAR and can be seen by our TrustPilot reviews".

MYJAR have partnered with the free debt help provider PayPlan, in a new digital initiative to help those who may be seeking money advice. The project sees MYJAR sending out different text messages and links to web pages to encourage customers to seek debt advice as soon as they feel necessary.

MYJAR.com have been rated 'excellent' by their customers, having received over 3500 reviews via the independent review site, TrustPilot, averaging a 9.3 out of 10 rating.

The Credit Excellence Awards judge those who have exhibited excellence across the board, with only eight awards announced on the night. Applicants have come from all over the credit industry, and the judging process has been tough in order to narrow the finalists down to three per award. They consider individual credit professionals, teams, consumer or commercial creditors, suppliers or a product itself.

This year's winners will be announced at the Credit Excellence Awards Dinner on 3rd October 2017 at the Guoman Tower Hotel, London.

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MYJAR

E. press@myjar.com

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