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# Monadd Launches Tool to Empower UK Citizens with COVID-19 Payment Relief Resource

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New solution enables people to easily enquire into remittance support options

21 April 2020, London: In response to the COVID-19 pandemic, <u>Monadd</u>, an automation software provider for address management, has rolled out a new tool to help UK citizens struggling financially to ask for payment support from their various service providers.

According to a <u>recent survey</u> from Ipsos MORI, 71 percent of UK residents expect COVID-19 to have a personal financial impact on them. To help support those in need, Monadd has launched its new and free-to-use <u>COVID-19 Payment Relief</u> offering, which is aimed at helping individuals determine their eligibility for financial assistance from each of their service providers.

As a result of its extensive database, the organisation is able to identify water, council services, energy, and gas providers that any individual in the UK has at once - all a person has to do is log onto the platform (via the Monadd website). From there, users will be provided with the right email contact and a pre-made message asking for financial support which they can simply send - it's as easy as that!

"Our aim is to avoid having thousands, if not millions, of individuals, defaulting and not paying bills because they are unaware of the payment relief policies that businesses are rolling out," said Jessica Mendoza, founder and CEO of Monadd. "We want to help facilitate the connection across individuals' service providers at once, allowing them to choose which ones to contact and ask for payment relief. Now, more than ever, it's important that those who are in a vulnerable and uncertain state are equipped and have the right framework to understand the power of asking - we're making it very easy for them to take action."

Monadd's COVID-19 Payment Relief Tool is now available to use for all those residing in the UK: <u>https://www.monadd.io/covid-19-payment-relief</u>.

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About Monadd

Monadd is the premium address manager that takes the hassle out of your admin. Automatically update your address across all your accounts and add or cancel service providers with ease. It's admin, reduced to the necessary.

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