

Minister announces quality standard for National Careers Service

Thursday 13 October, 2011

Skills Minister John Hayes today unveils an upgraded and improved standard to underpin the new National Careers Service. The Matrix Standard will promote effective delivery of information, advice and guidance to millions of people through the new National Careers Service, which launches next April.

National Careers Service providers will be assessed against a range of criteria including service delivery, quality improvement, resources and leadership and management.

The new standard will reassure people about the quality of advice they can expect to receive, and ensure providers plan, deliver, review, evaluate and develop their service.

All National Careers Service providers will need to be accredited to the new standard by April 2013

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