

## McCartneys, Winners Of The Wales Estate Agency Of The Year 2015

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**McCartneys Are best in Wales!**

**McCartneys was awarded as Wales Estate Agency of the Year 2015 at The Estate Agency of the Year Awards 2015 in association with The Sunday Times and The Times and sponsored by Zoopla Property Group.**

On Friday 4th December, over 650 leading property professionals from throughout the UK attended a glittering ceremony at The Lancaster London Hotel opposite Hyde Park where the winners of the most highly regarded awards in the estate agency industry were revealed. The winners were presented with their awards by International rugby star and MBE Matt Dawson, with renowned journalist, author and newsreader Penny Smith acting as compere.

Award winners were decided following a rigorous and thorough judging process by a panel of 20 industry experts who assessed initial entry submissions before conducting an extensive review of the entrants, which included over 150 hours of telephone interviews and independent mystery shopping exercises. The whole of the judging process was overseen by The Property Ombudsman, Christopher Hamer, and Gerry Fitzjohn, VP of The Property Ombudsman acted as Arbitrator.

Now in its thirteenth year as a dedicated competition, these awards have become widely recognised as the most prestigious and difficult to win. With more entrants than ever before, over 6,000 offices were represented this year, but only the very best of the best were crowned as winners.

Individuals were also recognised for their hard work and commitment to customer service in four different categories.

**McCartneys**, winners of the **Wales Estate Agency of the Year 2015** were delighted to receive the award. **Tom Carter** commented "We are absolutely over the moon to have won best agency in Wales. I am so pleased that all the hard work, the extensive marketing and the quality service that we are offering our clients here in Mid Wales has been recognised on a national level".

A website listing all the winning companies with comments from the judges as to why they won can be found at [www.estateagencyoftheyear.com](http://www.estateagencyoftheyear.com)

The regional awards were sponsored by Zoopla Property Group and the official News Partner was Property Industry Eye, whilst the specialist categories were sponsored by some of the industry's leading suppliers including Moneypenny, VTUK, Metropix, Qube Global, Reapit, Brief Your Market, Ravensworth, Samsung, Eurolink, Customer Perspectives, Fairfield Displays, DezRez, Property Detective, The Property Software Group, Boomerang, raterAgent, I AM Sold, FLR Spectron, and Property Academy.

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