Lincolnshire Housing Partnership celebrates award success

Tuesday 23 February, 2021

A Lincolnshire-based social landlord is celebrating technological advancements for their staff after scooping a top award from one of the country's leading IT suppliers.

Lincolnshire Housing Partnership were awarded the Employee Wellbeing award at the Technology Service Group's (TSG) annual Customer Excellence Award.

The award was given in recognition of the housing association's implementation and roll-out of a special app that recognises staff achievements, as well as the way LHP has used Microsoft Office 365 tools to keep their teams connected during the Coronavirus pandemic.

Carole Galsworthy, Head of ICT & Digital Services at LHP accepted the award on behalf of the organisation.

She said: "It is fantastic that the team at LHP have been given this award for their hard work and commitment to ensure everyone has been able to continue working, specifically using Microsoft Teams, throughout the pandemic.

"It is also brilliant that our Round of Applause app has also been recognised; saying thank you is such a great thing and really impacts on people's wellbeing.

We are so proud to be part of LHP's Digital Transformation journey."

Round of Applause is a special 'power app' through the Microsoft SharePoint system that the team at LHP have developed with partners at TSG.

The app allows LHP staff to give their colleagues a virtual 'Round of Applause' in recognition of work or support that meets the company's values of Customer First, Together and Listen, Act and Learn.

Each Round of Applause is equivalent to 5 virtual points, and when an individual reaches 50 points, they are awarded a special prize.

Rory McKeand, COO at TSG added: "We place great importance on ensuring the wellbeing of our people and commend all of our customers that make similar commitments.

"We received a large number of submissions for the Employee Wellbeing Award but LHP stood out with their comprehensive approach to employee engagement platforms and the buy-in from their organisation to stay connected, especially during a period which has been challenging for so many.

"We're thrilled to work in partnership with an organisation which has demonstrated a commitment to helping its people succeed."

In addition, Carole was one of the main speakers at TSG's Power Up Your Intranet event on Tuesday 26 January.

The virtual conference was a housing showcase that informed other organisations about how SharePoint is the most flexible option as an Intranet platform, as well as one that offers the best value for money.

As part of Carole's involvement in the event, TSG made a generous donation to LHP's Charity of the Year, Lincolnshire & Nottinghamshire Air Ambulance.

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