Innovate Tax launches Interrogate, a unique data management platform to transform project delivery

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Innovate Tax today announced the launch of Interrogate, a first-of-its-kind project data management platform designed to fundamentally change how complex projects are delivered, documented, and controlled.

For decades, tax and project teams have relied on disconnected tools such as spreadsheets, documents, email, and shared drives to manage increasingly complex work.

While these tools store information, they do not define how that information should be captured, structured, or used. This creates ambiguity across teams, inconsistent data, and a constant need to duplicate, rework, and validate information. As projects grow in scale and complexity, critical data becomes scattered across systems, making it difficult to maintain a single source of truth or ensure that information remains accurate, complete, and aligned.

Interrogate replaces this fragmented approach with a structured data environment where information is captured in context, standardised at source, and linked across all areas of a project.

Originally developed to handle the complexity of large-scale tax transformation projects, where tax touches every part of the business, Interrogate is designed to support the structured capture and management of data across any project, document, or knowledge environment.

Interrogate also ensures that all project data is retained, not just final outputs. Research, meeting notes, and supporting information are captured and stored in context, allowing organisations to revisit, audit, and refine decisions at any point in the future.

This creates a complete and traceable record of how outcomes were developed, rather than just the final result.

By capturing, structuring, and standardising data across multiple teams, countries, and areas of the business, Interrogate enables organisations to create a centralised and highly structured knowledge base as a natural outcome of project delivery.

This can then be made available to clients, allowing them to access, use, and build upon the full body of project data, not just the final outputs. As a result, organisations benefit from a continuously evolving knowledge base that extends beyond the life of the project.

Interrogate also introduces a structured approach to consistency through centrally managed templates and predefined data frameworks. By defining how information should be captured from the outset, organisations eliminate ambiguity and ensure that all project data is aligned, complete, and standardised.

This removes the risk of inconsistent outputs, outdated formats, or fragmented approaches across teams; challenges that are common in traditional project environments. As a result, organisations can operate with a level of consistency and control that fundamentally changes how projects are delivered at scale.

The platform also introduces a new level of accountability within project delivery. By structuring how data is captured and defining clear expectations at every stage, Interrogate ensures that teams understand exactly what needs to be done.

Interrogate embeds workflow management directly into the project data itself. Users can raise questions, risks, issues, and requirements from any part of a project and route them directly to the appropriate stakeholders.

All responses are captured automatically within the platform, removing the need for external trackers or email chains (which can also be ingested). The system records when items are sent, viewed, and responded to, creating a complete and transparent audit trail.

Responsibilities can be clearly assigned across teams, with automated reminders and escalation

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processes ensuring that nothing is overlooked. This enables stronger collaboration across functions while maintaining full accountability and control.

Andrew Bohnet, Global Solutions Architect at Innovate Tax, said:

“A key challenge for us was ensuring that we didn’t create additional work for our teams. Every step had to be seamless, integrated, and part of a natural workflow.

“Many organisations are now using AI tools to record and summarise meetings, but the reality is that very little is actually done with that data. It is captured, shared, and then often left unused, or requires additional effort to process before it becomes outdated or forgotten.

“By automatically identifying questions, risks, and issues directly from transcripts, Interrogate converts them into structured data within the platform, logging them in the correct context, linking them to the relevant areas of the project using AI, and routing them to the appropriate stakeholders within seconds.

“Each question is not only captured, but enhanced with additional context, ensuring it can stand on its own and remain meaningful over time. This is critical, as the more context captured alongside each interaction, the more effective it becomes for future AI use as part of a growing knowledge base.

“This ensures that information is not just captured, but actively used. It also allows any authorised member of the project team to process and act on that data at any time, ensuring that nothing is lost and that knowledge is continuously built and retained.

“This allows teams to significantly increase the amount of data they capture without adding administrative overhead, while removing the need to manually track, follow up, or manage information across spreadsheets or separate tools.

“As this process builds over time, organisations create a structured knowledge base of validated responses, reducing the need to repeatedly ask the same questions and enabling AI to support future interactions with greater accuracy and efficiency.”

Interrogate has been designed with innovation and scalability in mind. Its modular architecture enables integration with other systems, including Innovate Tax’s task and ticket management solution, Cura.

This allows teams to raise and track tasks directly from within the project data itself, linking actions to the exact area they relate to and automatically pre-populating tasks with the relevant context. This not only speeds up the escalation of key items, but also ensures a complete and traceable audit trail.

As a result, project data and operational execution remain fully aligned without the need for separate tools or disconnected processes.

A core principle in the design of Interrogate was to avoid replicating functionality that can be delivered more effectively by other specialist applications. Instead, its modular approach allows it to integrate with best-of-breed tools, ensuring flexibility and enabling organisations to adapt as their technology landscape evolves without disrupting the overall solution.

Interrogate enables organisations to significantly reduce project data capture and document creation effort, often by over 50%, by eliminating duplication, automating the capture and processing of information, and enabling updates to be made once and reflected across all outputs.

Interrogate has also been designed to support the effective use of artificial intelligence by addressing one of the most critical challenges in AI adoption: data quality and control.

By ensuring that all information is captured in a structured and standardised way, with clear context and classification, the platform creates a reliable foundation for AI-driven insights. Built-in controls allow organisations to define exactly which data can be used for AI purposes, while ensuring that sensitive or client-specific information remains secure and restricted.

This approach enables organisations to apply AI with confidence, using consistent, high-quality data without the need to continually reconfigure models as new data sources are introduced. This positions Interrogate as a platform built for the AI era, where the value of technology is defined by the quality and structure of the data it operates on.

Andrew added:

“Most organisations are trying to teach AI to understand their inconsistent data. We’ve taken a different approach. We’ve standardised the data itself, so AI doesn’t have to adapt.

“By creating a consistent data language from the outset, we provide a far more reliable and scalable foundation for AI. In effect, we’ve translated everything into a single language, rather than expecting AI to learn multiple ones.”

By creating an efficient and scalable platform built on structured data, Interrogate represents a fundamental shift in how projects are delivered, enabling organisations to operate seamlessly alongside AI.

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ABOUT INNOVATE TAX

Founded in 2012, Innovate Tax is a leading provider of automated business technology solutions for indirect tax.

Integrating with the world’s most popular ERP systems, including Oracle and SAP, Innovate Tax’s core solution helps businesses to automatically calculate and apply the correct amounts of indirect tax payable, such as VAT (Value Added Tax) or GST (Goods and Services Tax), using pre-built rules and logic for over 160 countries.

Innovate Tax has also garnered critical acclaim for the development of its flagship automated TRN validation and verification tool, LimeLyte® Entity Manager. The creation of LimeLyte® Entity Manager was behind Innovate Tax being named the Tax Innovator of the Year at the ITR Awards in 2023, while the company has been nominated in the Best Digital Innovation category at the 2024 Tolley’s Taxation Awards.

With headquarters in the UK, Innovate Tax operates globally, with operations in the US, Netherlands, the UAE and India.

COMPANY LEADERSHIP

Andrew Bohnet – Founder and Managing Director of Innovate Tax – is recognised internationally as the best in his field. Andrew is a world-renowned and prolific speaker on all forms of Indirect Tax technology. An active participant in global VAT events, Andrew is a prolific public speaker and long-term advocate of the importance of prioritising data to achieve optimum tax performance, with many of his predictions from 15 years ago now becoming an everyday requirement. He founded Innovate Tax to offer clients an unparalleled service when it comes to a complete tax solution, specialising in VAT globally.

With more than a decade of experience in the indirect tax industry, Commercial Director, **Nathan Farmer** has worked with some of the world’s largest organisations to design multiple major tax transformation projects. He heads up Innovate Tax’s commercial operations and is responsible for driving growth across all areas of the business.

Operations Director, **Donna Smith** leads the project delivery team to ensure excellent results for clients. In more than 12 years in business, Innovate Tax has achieved close to 1000 successful tax technology projects. Donna has previously worked for several of the UK’s most recognisable brands in senior roles.

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