Industry Leaders SHED Light On Latest Customer Service Techniques

Tuesday 11 December, 2012

ILikeSheds announces changes to delivery times and costs to provide customers with the perfect overall shopping experience.

ILikeSheds is one of the leading companies within its field and strives to maintain its strong position by focusing on one of the most important aspects of any business; the customer. ILikeSheds is notorious for being customer focused and providing shoppers with a well-rounded service through knowledgeable staff, high quality Sheds and reasonable prices.

The recent change to delivery services means that customer are able to request their purchased products are delivered to them within 24 or 48 hours provided they inhabit the UK mainland. With sizeable products, such as sheds, many companies make customers wait for lengthy periods of time, this is something, which ILikeSheds were aware of and have strived to change.

Edward Smith of ILikeSheds says “Customer service is our main priority. We at ILikeSheds are aware that customers should not have to wait for the items they purchase, we now aim to deliver as quickly as possible at a time that is convenient to the customer. The customer is our main focus, and priority, and we will continue to evolve our business to meet their needs.”

Orders placed before 11am qualify for the new 24 and 48 hour delivery service. ILikeSheds has also introduced a new Saturday delivery day purely for the convenience of the customer, for a small additional fee of £9.95, customers are able to have their purchases delivered over the weekend so they are able to enjoy their new shed, home item or garden furniture straight away. The concept of ‘pick-a-day delivery’ has already been a great success and continues to be popular amongst customers and staff alike.

Delivery is free on orders of over £50.

ILikeSheds is part of the ILikeGroup, an organization, which offers high quality products at affordable prices to home, garden and leisure enthusiasts. All team members have a strong knowledge base surrounding all products the group offers. Their devotion to customers, knowledgeable team and top quality products has enabled the ILikeGroup to quickly become industry leaders. The main mission of the organization is to remain committed to offering the best possible service with the best possible products and a view to continually be one of the best in the field.

For more information on the products and services ILikeSheds has to offer, please visit www.ilikesheds.com and for further information regarding the ILikeGroup please visit www.iliketosell.com. Don't forget to check out our extensive range of Garden Sheds as we have some unbeatable offers.

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Note to the Media:
Edward Smith is available for telephone interviews. Please call 0844 736 5862 for more information.

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