Home Telecom welcomes 3,000 new customers following acquisition from Origin Group

Wednesday 1 April, 2026

Home Telecom, part of the Telecom Acquisitions group and a fully UK-based provider of broadband and telecommunications services, has acquired 3,000 customers from the original Origin Group base, effective 1st April 2026.

According to Sasha Barnett, Chief Operating Officer at Home Telecom, the newly acquired customers, who are connected to the Vodafone network, will continue to enjoy the same prices, terms and conditions and connectivity they are accustomed to, with the added benefit of being supported by Home Telecom's dedicated UK-based sales and customer service teams.

"We are so proud to have the opportunity to support these customers and welcome them into our happy family of 63,000 customers. As a company, we can offer up to 24-hour service, seven days per week, and we also have an app available to download, giving our customers support and full control of their router, right at their fingertips."

“Home Telecom is committed to ensuring a smooth and seamless transition for all customers, with no disruption to their existing service,” she added.

Customers transferring from Origin Group who have any questions or require assistance are encouraged to contact Home Telecom's UK-based customer service team directly.

About Home Telecom: Home Telecom is a leading UK-based telecommunications provider and part of the Telecom Acquisitions group. With a strong commitment to customer service, Home Telecom offers a range of broadband and connectivity solutions, supported entirely by UK-based sales and support teams available up to 24 hours a day, 7 days a week.

With over 29 years in business and 16 years serving the residential marketplace, Home Telecom brings a wealth of experience and expertise to everything it does. The company holds full ISO and Cyber accreditations, reflecting its commitment to the highest standards of security, quality, and service.

Home Telecom is proud to hold the highest Trustpilot rating for a telecoms provider covering the UK across all networks, with circa 17,000 customer reviews and an outstanding 4.6-star rating, a testament to the company's unwavering dedication to customer satisfaction. Home Telecom has a long standing partnership with Vodafone.

About Origin Group: UK-based Origin Broadband focused on budget-friendly, unlimited fibre broadband, offering average speeds from 11Mbps to 67Mbps. TalkTalk acquired Origin Broadband out of administration in September 2021 and last year began transitioning its 95,000 customers to Utility Warehouse
(Telecom Plus).

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