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Haag-Streit UK appoint a new Service Engineer

Monday 16 December, 2019

Harlow, UK – 16th December 2019 - <u>Haag-Streit UK</u> (HS-UK), the leading manufacturer and distributor of gold-standard optometry and ophthalmic equipment, is pleased to announce the promotion of Jean-Luc Hairs into the role of Service Engineer, to join the 46-strong team.

Jean-Luc has been working for HS-UK sister company Clement Clarke Holdings since February 2015, when he joined as an Apprentice in Logistics. During his time working in the Logistics Department, Jean-Luc demonstrated many qualities which made him an ideal candidate for the Service Engineer role, including; excellent attention to detail, understanding of good customer service and a conscientious approach.

As well as completing an 'HND in General Engineering' at Harlow College, Jean-Luc will receive extensive in-house training in preparation for his new role, including; 'Tonometer calibration & repair' and 'Commissioning' courses, as well as being given the opportunity to shadow experienced internal HS-UK Service Engineers. In addition, Jean-Luc will attend comprehensive training courses hosted by Authorised Manufacturers, including; Haag-Streit Diagnostics, Haag-Streit Surgical and Optovue.

Jean-Luc's main responsibility in his new role will be to repair equipment from the HS-UK gold-standard product portfolio and to ensure that it conforms to all the regulatory standards currently in force.

Andy Owers, HS-UK Service Manager, said, "We are delighted to welcome Jean-Luc to the HS-UK Service Team. Jean-Luc has shown a real enthusiasm for engineering and I am very pleased we were able to offer him the opportunity to learn from our experienced Service Team."

Speaking about his appointment, Jean-Luc said, "I am very excited to be joining the HS-UK Service Division. Working as a Service Engineer, it is something that has interested me since I started with the company nearly 5 years ago, so I was thrilled to have been offered the role."

For further information on Jean-Luc's appointment, please contact Haag-Streit UK on (01279) 883807.

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