FamilyMoney.co.uk Publishes a “How to Get your money back” Guide, Guaranteed to Help Consumers Complain about Bad Payday Loan Practices While Avoiding Flimsy Claim Management Companies

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Familymoney.co.uk**, a trusted online money magazine, published a practical guide this week explaining the real process of complaining about payday loans in the UK without being mislead by flimsy claims management companies.**

When a customer has a valid complaint against a lender, they may feel overwhelmed by the seemingly daunting complaints process. They might turn to a third-party source, such as a claim management company to handle the complaint on their behalf, yet they may be sorely disappointed by their high prices and poor results. These claim management companies often promise their customers unrealistic outcomes and charge exorbitant fees for their services.

Family Money’s brand new complaints guide is designed to help UK customers see through the lies of such companies and understand what they can realistically expect from the complaints process. There is an overabundance of misinformation and false promises when it comes to payday loans complaints. Family Money’s straightforward and user-friendly guide gives customers practical knowledge and advice about the complaints process to help them avoid frustrating dead ends.

Pat Harding, one of Family Money Magazine's most respected contributors, remarked:

> “This guide is a ground-breaking development for payday loan UK customers. It gives people the information they need to understand the true nature of complaint management companies who don’t deliver on their promises. Furthermore, it arms consumers with the resources to confidently lodge their own complaint without relying on a flimsy middleman.”

Familymoney.co.uk is devoted to bringing UK customers useful information that impacts their daily finances. For customers who have taken out a payday loan and feel that it caused them excessive financial strain, this guide is the first stop for the information they will need to help them properly navigate the payday loan complaints process.

The guide is available for download here.

About Family Money:

Family Money is an online finance magazine that publishes consumer-focused articles on financial topics from car insurance to mortgages and beyond. All of Family Money’s blog contributors have at least 10+ years of experience working in the UK’s finance industry. The online magazine aims to provide accurate information and helpful advice based on its writers’ own real-life experiences via their blog, which has thousands of visitors each month.

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