EVA Air Receives Prestigious SKYTRAX 5-Star Ranking

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EVA Air, Taiwan's leading independent airline, has been awarded with SKYTRAX's prestigious 5-Star Airline Ranking, becoming the world's eighth airline to join an elite group of carriers that are recognised as “the best of the best”. EVA Air's Chairman accepted SKYTRAX's highest global quality rating during a special ceremony in Taipei, Taiwan on Wednesday 15th June.

SKYTRAX – an international air transport standards and quality rating organisation – recognised EVA Air's potential for five stars as a result of a number of in-depth analyses across the carrier's product and service delivery; initiating a thorough evaluation process in May 2015. The airline rating organisation sent auditors to fly EVA Air on multiple routes from different gateways, sampling all cabin classes during the year-long process.

Recognising their high standards from the very first review in 2008, EVA Air was previously amongst only 37 airlines to carry a four-star rating, however, through much hard work and dedication have accelerated ahead to proudly carry SKYTRAX's most prestigious ranking for the highest standards of both airport and on-board product, together with consistently high standards of front-line staff service across all areas.

The outcome of this global recognition marks the achievement and commitment of all EVA Air staff to deliver the highest standards of customer service at every stage of travel, with an exceptional flight experience guaranteed on all aircrafts across its portfolio.

Edward Plaisted, SYKTRAX CEO, said: *“EVA Air is being certified as the eighth 5-Star Airline in the world, joining an esteemed and exclusive group of the leading international carriers. EVA passengers enjoy a high-quality product, supported by outstanding 5-Star staff service in both the airport and on-board environments. The 5-Star Airline symbol is recognized throughout the world by passengers, media, airlines and the travel industry as a whole. We are trusting EVA and giving it a lot of responsibility to maintain these high standards. I have confidence that EVA passengers will continue to enjoy 5-Star travel experiences.”*

Steve Lin, EVA Air's Chairman, said: *“All of us at EVA Air are deeply humbled by this important award. SYKTRAX's 5-Star Rating is a great honour and also a great responsibility. It is extremely gratifying that all of our hard work to keep quality service and safety as our top priorities is recognised. The SKYTRAX 5-Star Rating is truly an award shared by every single EVA staff member and employee. At the same time, this prestigious rating reminds us all that we must never lose sight our commitment to being the best of falter in our quest to continually improve and innovate.”*

For more information on EVA Air's routes and services please visitwww.evaair.com.

A selection of high-res aircraft images with EVA Air's new logo are is now available.

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