

EVA Air Honoured at Skytrax World Airline Awards

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Taiwanese carrier ranks number one for cabin cleanliness and

among the top 10 world's best airlines for 2015!

Taiwan's leading independent airline, <u>EVA Air</u> has ranked number one for having the "World's Cleanest Aircraft Cabins" and voted 9th among the "The World's Top 10 Airlines - 2015" – and recognised in further categories at the Skytrax World Airline Awards, the largest passenger satisfaction survey covering full service and low cost airlines across the globe.

The World Airline Awards, also known as the Passengers Choice Awards, are highly-coveted accolades for the world aviation industry and set the global benchmark of airline excellence. Targeting more than 245 leading airlines, the awards were presented to winners at the Paris Air Show on 16th June 2015, following a global customer satisfaction survey conducted by Skytrax, in which more than 18 million passengers from over 105 different countries participated by telephone, questionnaire and online, to measure standards across 41 key performance indicators that judge everything from the quality of food and the comfort of seats to the friendliness of cabin crew.

When completing the survey for the "World's Cleanest Aircraft Cabins" award, passengers were asked to evaluate the cleanliness of many aspects inside EVA Air's aircraft cabins. The voting process, in which EVA Air achieved the top worldwide ranking, was drawn from inspections of the aircraft's bathrooms, seating areas, drop down tables, every panel throughout the cabin as well as all carpeted areas.

Placing within the top 10 "World's Best Airlines - 2015", EVA Air was judged on its comprehensive airline products and services. The outcome of this global award marks the achievement and commitment of all EVA Air staff to deliver the highest standards of customer service at every stage of travel, with an exceptional flight experience guaranteed on all aircraft across its portfolio.

EVA Air's successes at the World Airline Awards 2015 are listed as follows:

The World's Top 100 Airlines - 2015 - No. 9

World's Cleanest Aircraft Cabins - No. 1

World's Best Airport Services - No. 2

Best Economy Class Airline Seats - No. 3

Best Business Class Airline Lounges - No. 5

The Best Airlines in Asia - No. 5

Best Business Class Airline Seats - No. 7

World's Best Cabin Staff - No. 7

Best Airline Staff in Asia - No. 7

World's Best Economy Class Airlines - No. 10

-Ends-

About EVA Air

EVA Airways was formed in 1989 as Taiwan's first privately owned international airline. It launched passenger services in 1991 and cargo services in 1995. It is a division of the respected Evergreen Group and sister company to global container-shipping leader Evergreen Line. Its mission from the start has been to always provide the best and safest services. It serves a network of more than 60 business, leisure and airfreight destinations in Asia, Oceania, Europe and North America. By joining Star Alliance, EVA Air has extended its network to more than 1,300 destinations in more than 190 countries. EVA Air's routing within Asia is among the industry's best and, with just one easy stop in Taipei, travellers can

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connect onward to most major cities, including gateways in every region of China. For more information and schedules, please visit: www.evaair.com.

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