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# Coronavirus (COVID 19) – important update from The National Extension College

Thursday 19 March, 2020

Following the recent government announcement regarding coronavirus, we wanted to take this opportunity to update you on the steps that NEC is taking to support colleagues and students at this time.

It goes without saying that the Coronavirus is unprecedented and a real concern for many. Therefore NEC has taken the necessary precautions for the welfare and safety of our students and staff.

Students studying online with NEC will experience virtually no disruption, some communications may be reduced, but we will endeavour to continue supporting our students and remain open for new enrolments. We would encourage current students to email the relevant team rather than telephone at this time. For enrolments, please enrol online where possible, however the Course Advice Team will be available to take your calls during normal office hours.

We expect the disruption to NEC services to be minimal but we appreciate your understanding as the situation develops.

#### Free learning resources

As part of our commitment to those affected by the impact of the coronavirus, and in an effort to help support parents, teachers and students during this difficult time, we are making the learning materials available from our <u>Resources Webstore</u> free to download to the public.

Further information on how to access the resources is provided in the following PDF document: <u>https://www.nec.ac.uk/wp-content/uploads/2020/03/Free-NEC-Resources.pdf</u>

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