Cloudsoft launches professional services for AWS Service Catalog Connector for ServiceNow

Thursday 3 May, 2018

Cloudsoft announced today that it will provide new professional services to help enterprises map ServiceNow to AWS Service Catalog Connector. This new service will enable enterprises using ServiceNow to deliver effective governance and oversight over access to Amazon Web Services (AWS) resources and how they are provisioned. The new professional services will integrate the connector into existing workflows, incorporate tagging, and complete other integrations.

“Cloudsoft's professional services help enterprises integrate their ServiceNow with AWS Service Catalog Connector rapidly and effectively,” said Ross Gray, CEO of Cloudsoft. “We expect this to deliver significant improvements to an enterprise's productivity and governance when consuming the wide range of enterprise software available via AWS Service Catalog.”

The AWS Service Catalog Connector for ServiceNow will allow users to browse AWS Service Catalog from inside ServiceNow with fine-grained control over what is visible in ServiceNow. It will integrate AWS Service Catalog with ServiceNow workflows and approval requests, and record provisioned AWS Service Catalog items in the ServiceNow configuration management database (CMDB). Customers will also be able to monitor and update the status of deployments automatically and submit change requests for provisioned product termination.

“With AWS Service Catalog Connector for ServiceNow, enterprise customers can use their existing ServiceNow workflows and approval systems to procure and provision AWS services, enabling them to drive rapid innovation on their cloud journey,” said Clive D’Souza, Global Head of Business Development, AWS Service Catalog.

Enterprises can use AWS Service Catalog as the single source of truth for deployed services and software on AWS, and with the AWS Service Catalog Connector, the enterprise ServiceNow administrator can now control how AWS services are utilized within their ServiceNow system. In addition to collaborating with AWS, Cloudsoft is helping enterprises to map ServiceNow to AWS Service Catalog, through roles, portfolios and configuring the connector, integrating the connector into customer workflows and tagging to ensure billing is correct and automated, as well as other integrations.

The AWS Service Catalog Connector is available from the ServiceNow Store

To learn more, visit https://cloudsoft.io/services/aws-service-catalog-connector-for-servicenow/ or contact us at https://cloudsoft.io/about/contact/.

About Cloudsoft

https://cloudsoft.io

Cloudsoft are application, automation and AWS experts that specialize in enterprise use of AWS. Cloudsoft can Migrate, Run and Evolve your applications in the cloud through our Rx3 solution. This benefits customers by reducing costs, improving performance, and exploiting the pace of AWS innovation.

Headquartered in the UK, Cloudsoft has a highly talented and experienced team of engineers and business consultants led by seasoned executives backed by a world-class advisory board.

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Business & Finance ::

Related Keywords:

Cloudsoft :: Amazon Web Services :: Aws :: Servicenow :: Aws Service Catalog :: Cloud Professional Services :: Itsm :: Itil :: Aws Service Catalog Connector :: Cmdb ::

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