

## Cambridge - Metro Bank Needs You

Thursday 22 May, 2014

Metro Bank is looking for 25 amazing people to join its team in Cambridge  
Meet the Metro Bank team at the Grafton Centre and the Grand Arcade on Thursday 29 May

Metro Bank, the revolutionary high street, is coming to Cambridge, with a new store opening in Christ's Lane, Cambridge later this year. The bank is looking for 25 new colleagues with outstanding customer service skills to join its team, and is hosting events in the Grafton Centre and the Grand Arcade on Thursday 29 May for people interested in joining its fast growing team.

With roles ranging from customer service representatives to senior store management, Metro Bank is looking for confident and resourceful individuals with a 'can do attitude', who can demonstrate their committed to offering outstanding customer service. Colleagues don't have to have banking experience as full training is provided, but must have a passion for putting the customer first.

The Meet the Team events will be held during shopping hours at the Grafton Centre and the Grand Arcade and will offer job-seekers the opportunity to find out more about the roles available and meet existing colleagues to find out what it's like working at the revolutionary high street bank.

Metro Bank is focused on providing unparalleled levels of service and convenience to customers. It has brought back traditional retail banking, coupled with amazing technology. Unlike any other bank in the UK, Metro Bank also provides instant printing and replacements for lost or stolen debit cards, a 24 hour contact centre manned by people not machines, and free coin counting for customers and non-customers with Metro Bank Magic Money Machines. All of these benefits can be enjoyed at a time that is convenient to local residents and businesses as Metro Bank is open 8am – 8pm Monday – Friday, 8am – 6pm Saturday and 11am – 5pm Sunday and bank holidays, 362 days a year.

Brian Woolrich, Regional Director - North, Metro Bank Cambridge, commented: "Metro Bank is growing and growing fast. In our customer facing roles we recruit for attitude and train for skills, and we're now looking for colleagues in Cambridge who can demonstrate passion for what they do, provide amazing customer service and want a career in a fast growing company with endless possibilities.

"We're excited to continue our expansion in 2014 with the opening of our brand new store in Cambridge, and look forward to bringing the banking revolution to the local community."

Based in London and the South East, Metro Bank has grown to over 300,000 personal and business customers since its launch, with the Cambridge opening being the latest step in Metro Bank's expansion plan to open up to 200 stores by 2020.

Metro Bank welcomes applications from full and part time workers, and is committed to creating a diverse workforce that represents the communities it serves. Metro Bank offers its colleagues the chance to progress quickly through the organisation and has won awards for its workforce, including being awarded a Gold award at the Mumsnet Family Friendly Awards for the third consecutive year in 2013. Anyone looking to apply for a Metro Bank role can find further information here or by following @metrobankjobs on Twitter.

-ENDS-

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