

Auriga Services supports over 478K people facing financial difficulties and life's challenges

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- Auriga services, a public benefit organisation partnering with organisations to support people through life's challenges, announces impact on those facing life's challenges.
- 478,650 people have been supported through a range of Auriga's support services.

Auriga Services has released its [2024/25 Impact Report](#), demonstrating its ongoing commitment to tackling hardship and delivering transformative support. With more than 478,000 people supported in 2024/25 alone, Auriga continues to be a trusted delivery partner for organisations across the UK seeking to support customers in vulnerable financial situations.

Auriga is a not-for-profit organisation, wholly owned by the Evnia Charitable Trust. Any surplus generated is reinvested into Evnia, amplifying Auriga's social value by enabling more people to be supported through targeted community funding. This unique structure makes every Auriga partnership a direct contribution to lasting social change.

A Year of Impact in Numbers

Auriga's 2024/25 achievements speak to both the scale and quality of its service:

- 478,650 people supported through Auriga's services
- £7.76 million in potential income and savings identified for beneficiaries
- £2.43 million in realised income secured directly for service users
- 418,831 emergency fuel vouchers issued to help households in crisis
- An average of £2,200 in annual income uplift per person supported through casework

A Message from the CEO

Jill Wheeler, CEO of Auriga Services, reflects in the report's opening letter:

"We exist to support people through life's challenges, with a focus on empowering those experiencing financial vulnerability and social hardship. Through our dedicated team, collaborations, and strong partnerships, we have delivered meaningful support across multiple sectors. We have remained committed to delivering services that matter... Together, we are making a difference."

The Partner of Choice for Purpose-Driven Organisations

Auriga is a delivery partner for organisations that want to make a measurable impact. Local authorities, health care organisations, utility companies, housing associations and charities choose Auriga for its:

- FCA-authorized income maximisation and debt advice services
- Scalable technology solutions that ensure rapid and secure grant delivery
- Experienced, human-centred casework teams who build trust with beneficiaries

Why Partner with Auriga?

- All income is reinvested into social good via Evnia Charitable Trust
- Over 450,000 people supported annually

Related Sectors:

Business & Finance :: Charities & non-profits ::

Related Keywords:

Vulnerable People :: Financial Support :: Emergency Vouchers :: Fuel Poverty :: Food Insecurity :: Cost Of Living :: Poverty :: Support Services :: Debt Advice ::

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- Trusted by major partners in energy, housing, health, and local government

Unlock the Full Report

Organisations looking to enhance their social impact can [access Auriga's full 2024/25 Impact Report](#) to learn how strategic partnership can benefit both customers and communities.

-ENDS-

About Auriga Services

Auriga Services is a leading provider of support solutions across the UK for organisations such as charities, local authorities, housing organisations, and utility companies who are looking to create social value and make a difference to those experiencing life's challenges.

Since 2004, Auriga Services have delivered a comprehensive range of services on their partners' behalf, making distributing vital support to people in need quick, easy, and impactful. From issuing crisis support vouchers, expert income maximisation, welfare benefits, and debt advice, to application assessments and fund management.

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