5* customer service key to online furniture company's success

Friday 6 November, 2026

Furniture Instore makes quality leather furniture affordable, with 5-star customer service.

A family-run furniture retailer combines affordable prices, speedy delivery and a personal after-sales focus for stress-free online furniture shopping.

With household budgets remaining tight, finding furniture that offers quality, comfort and value for money is more important than ever. Family-run furniture retailer Furniture Instore is making it easier for clients to buy quality furniture at affordable prices and enjoy a personal customer service experience rarely seen online.

With a heritage spanning more than 40 years, Furniture Instore has built its business around a simple principle, buying furniture should be easy, affordable and enjoyable, with great customer service at every stage.

From genuine leather sofas and recliners to practical sofa beds and armchairs, the retailer offers furniture that combines style, comfort and everyday practicality at accessible prices. Its range includes a brown leather two-seater sofa priced at just £329, a matching three-seater at £349 and a genuine leather recliner at £849.

Quality and service without paying a premium

Furniture Instore's approach to value for money goes beyond the price tag. By managing key stages of the process, from production and distribution through to delivery, the company keeps costs competitive while maintaining quality and a personal service.

Unlike retailers where customers can face lengthy delivery times, Furniture Instore operates from a centrally located warehouse, enabling most products to be delivered within days rather than weeks.

The company’s own fleet of delivery drivers provides an additional personal touch, with teams helping customers assemble their furniture and remove packaging, ensuring they are happy with their purchase before leaving.

A family business built solidly on customer satisfaction

After 40 years of trading, traditional customer satisfaction remains at the heart of the business, reflected in more than 4,000 five-star reviews on Trustpilot.

With over 60 years of combined industry experience across its team, Furniture Instore continues to focus on making furniture shopping straightforward, offering customers a combination of affordable pricing, quality products and attentive service.

To explore the full collection, visit **www.furnitureinstore.co.uk**

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