FREE HELP FOR OVERLOADED CALL CENTRES

to tackle Covid -19 demand

ORDERLYQ

How we can help

This message is directed to anyone in charge of a call centre that requires help in managing the huge numbers of inbound callers due to the spread of Covid-19. This is **NOT** a sales call but merely an offer to help.

We are offering our OrderlyQ service completely free of charge to anyone experiencing a large rise in demand amid the virus outbreak. OrderlyQ reduces wait times and increases agent answer rates by up to 99%. We believe that in these unprecedented times if there is anything that we in the telecoms industry can do, we should do it. Now is the time when unity and co-operation are more important than anything else. If your business is affected by the outbreak and you receive a large number of inbound callers and have difficulty managing them, please don't hesitate to contact us. We will do whatever we can to help you absolutely free of charge!

ORDERLYQ

How it works

Every caller is given an individually estimated wait time, and they're free to hang up and call back themselves when their slot is ready, rather than wait on hold. OrderlyQ will remember their number, so when they call back, they go straight to the front of the queue. What's more, even if they hang up and forget to call back until a few hours later, OderlyQ still remembers their number and places them at the front of the queue to be served immediately. OrderlyQ works with your existing technology. It can be deployed in minutes at the network level without installing additional hardwear. It requires no on-going management and is self-configuring. OrderlyQ will do everything possible to support your business to deliver quicker, leaner response time to these important calls - we want you to hold on to your precious customers and help those in need get through to you more quickly.

Call us today

Contact us to find out how we can help

Call
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