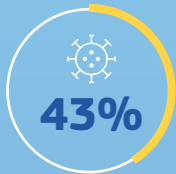# Rethink Travel Global Survey
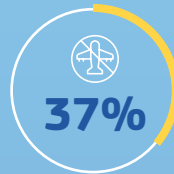
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The biggest concerns about traveling in light of COVID-19 are:

43% Increased risk of catching or transmitting the virus

39% Government-imposed quarantine at destination or upon return home

37% Fear of being stranded

The conditions that would make travelers feel comfortable traveling are:

39% Flexible change and cancellation policies and payment terms
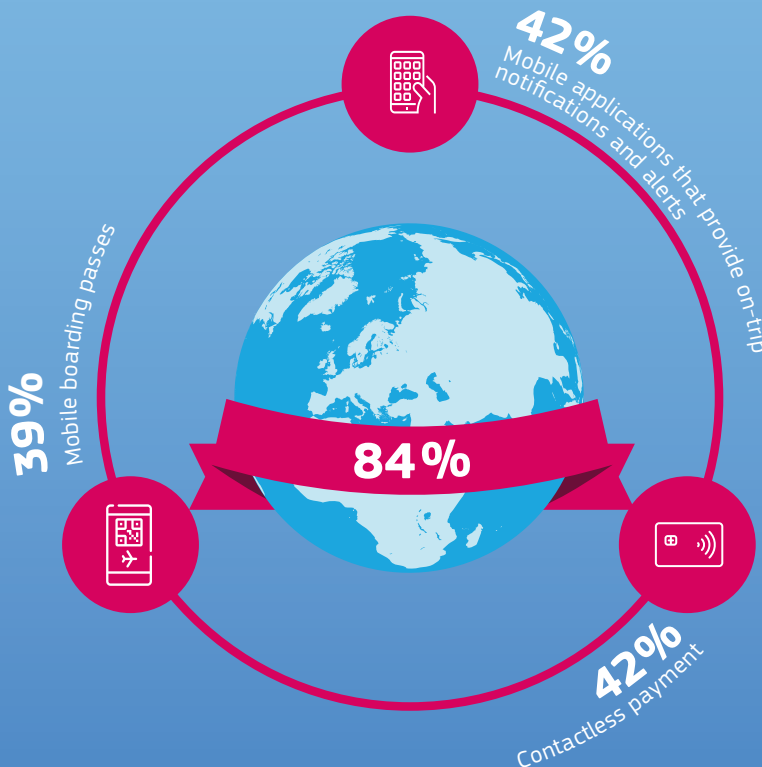
38% Limiting passenger numbers

36% Social distancing throughout the journey

84% of travelers responded that technology could address their concerns about traveling in light of COVID-19 including:

42% Mobile applications that provide on-trip notifications and alerts

39% Mobile boarding passes

42% Contactless payment

84%

Overall, the three biggest things global travelers want technology to do are:

38% Reduce queues and congestion in public spaces

31% Minimize face-to-face or physical contact with others

31% Protect financial data and personal information

Meanwhile, issues lower on the agenda for global travelers include:

29% Notify in advance when there is a delay

28% Ensure the accuracy and effectiveness of national test, track and trace programs
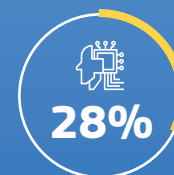
Looking ahead:

40% of travelers said they would like to see an effective test and trace program

37% said they would like to see contactless payments accepted globally to remove the need to carry or exchange cash

28% agreed they would like to use biometrics to remove physical checks and reduce queues

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