



IT Experience Management Platform

As an IT professional, you're expected not only to ensure smooth operations, but also to deliver exceptional experiences for end-users and drive business outcomes. HappySignals enables you to truly place your end-users at the center of IT, by putting the IT Experience Management Framework into practice.

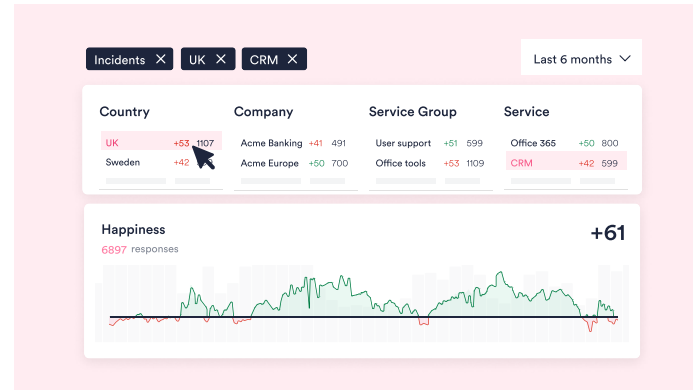
Learn more and book a free personalized demo with our Experience Advisors on our website.

[HappySignals.com](https://www.happysignals.com)



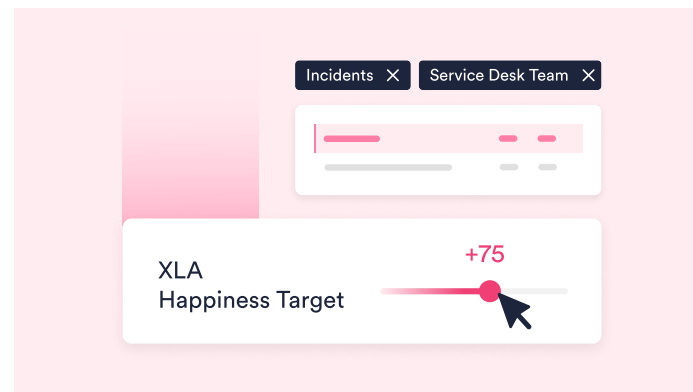
IT decision-making for every role

Get experience insights and make data-driven decisions to improve the areas where you can make the biggest positive impact on employees' IT experiences.



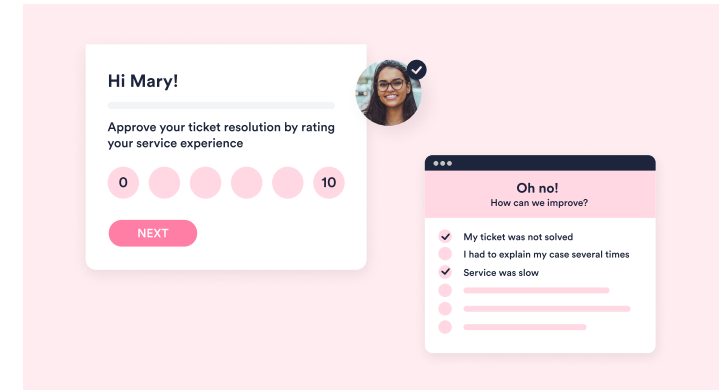
Built-in XLA management

Implement and manage XLAs straight from our platform. Follow experience level targets and ensure that your teams and partners are driven by metrics that put end-users first.



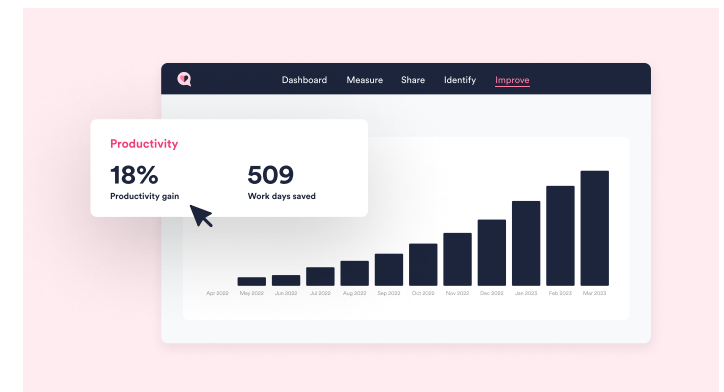
Out-of-the-box surveys for all IT needs

Start collecting actionable experience data from day one using our research-backed surveys for ticket-based services and proactive IT, designed and tested with real end-users.



Drive business outcomes with IT

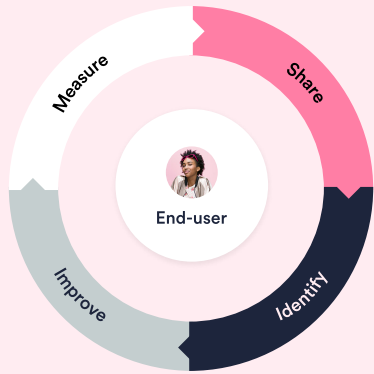
Get a real-time view of where people are losing most time to prioritize business-critical improvements. Quantify productivity gains and prove IT's business value for your organization.



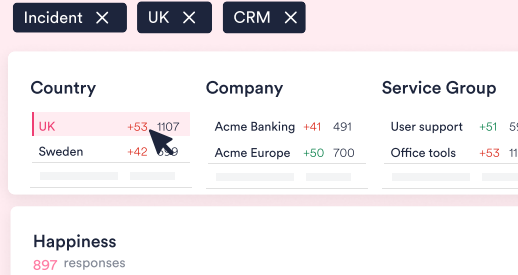
Trusted by leading IT teams globally



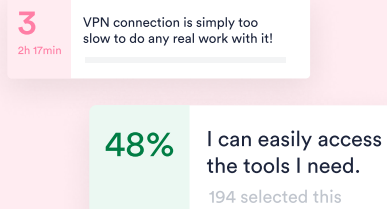
ITXM Framework™



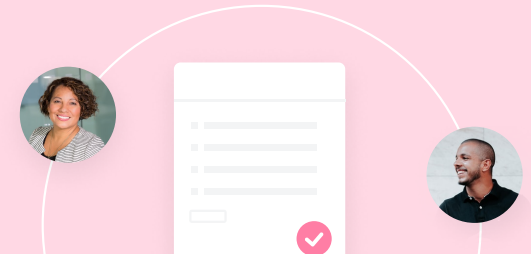
Intuitive drill-down analytics



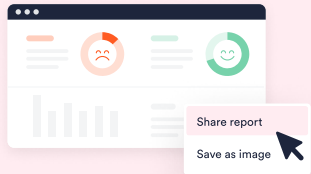
Reasons behind ratings



Out-of-the-box research-backed surveys

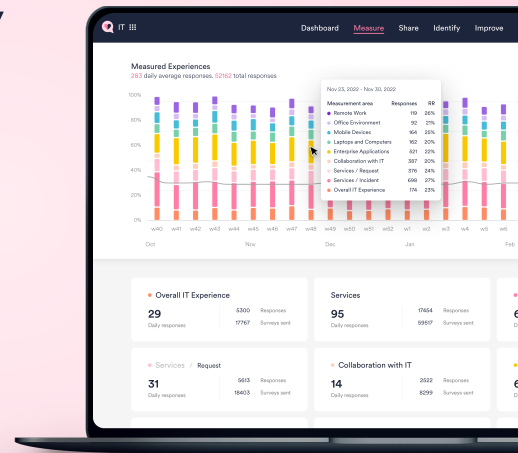


Automated reporting



Happiness and Productivity measurement for

- Ticket-based Services
- Overall IT Experience
- Enterprise Applications
- Laptops and Computers
- Mobile Devices
- Collaboration with IT
- Office Environment
- Remote Work
- Service Portal



AI-powered feedback analysis



Live Screens

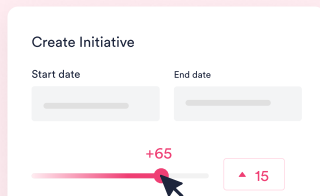


End-user Profiles



Multi-channel surveys

Initiatives



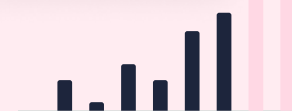
XLA Targets



Built-in XLA management

18% Productivity gain

509 Work days saved



Quantify productivity gains



Global Benchmarks

Easy integration with ITSM tools

servicenow | ivanti | bmc | freshservice | Jira