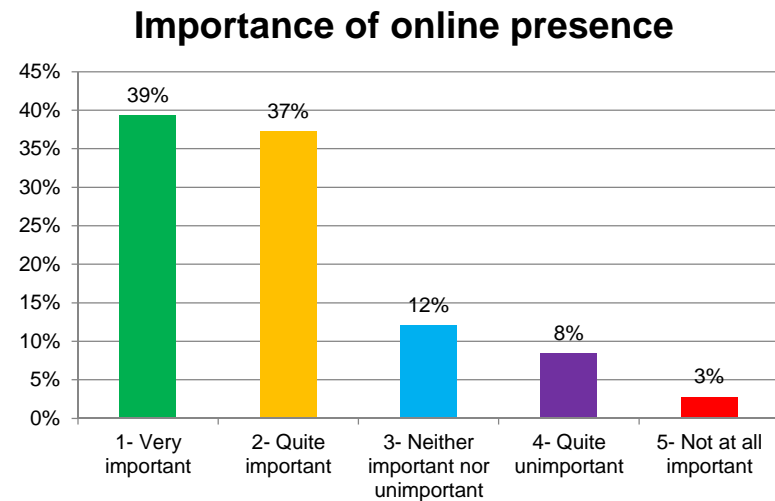# IT Infrastructure Outsourcing Survey 2013
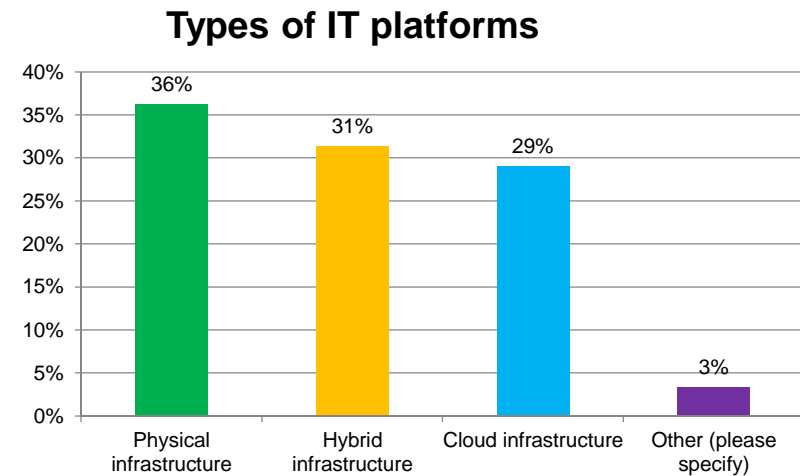
Outcomes all regions
U.S. / U.K. / NL

Importance of online presence

- Majority of the respondents, 76%, find that having an online presence is important

- Of which 39% find it very important and

- 37% quite important

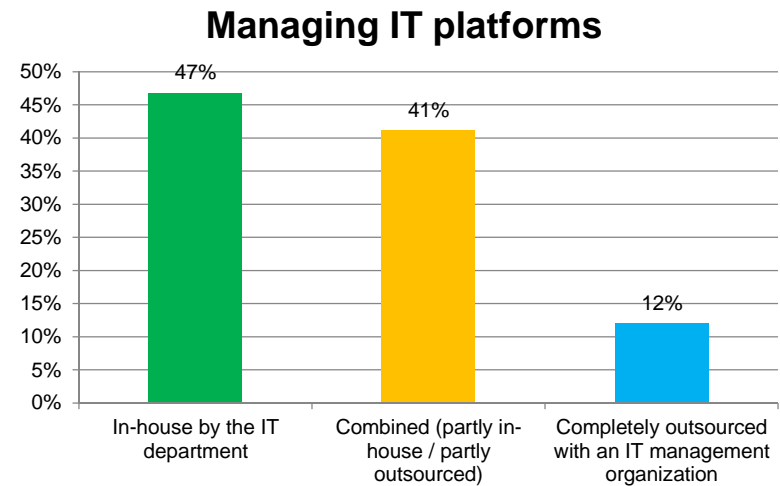**Importance of online presence**

Types of IT platforms

- The most common type of IT platform is the physical infrastructure (36%)

- Followed by hybrid infrastructure (31%) and

- Cloud infrastructure (29%)

Types of IT platforms

Managing IT platforms

- 47% manage their IT platforms in-house, through their IT department

- Followed closely by 41% who use a combination of partly in-house and partly outsourced

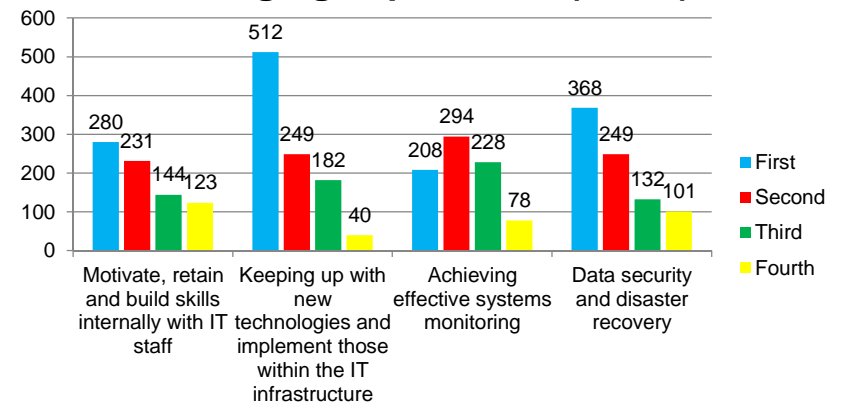- Very few (12%) have completely outsourced their IT management

Managing IT platforms

Priority for biggest challenges in managing IT platforms (score)

Jitscale
guarantees your online availability

- The biggest challenge (also ranked as priority) in managing IT platforms is keeping up with new technologies and implementing those within the infrastructure

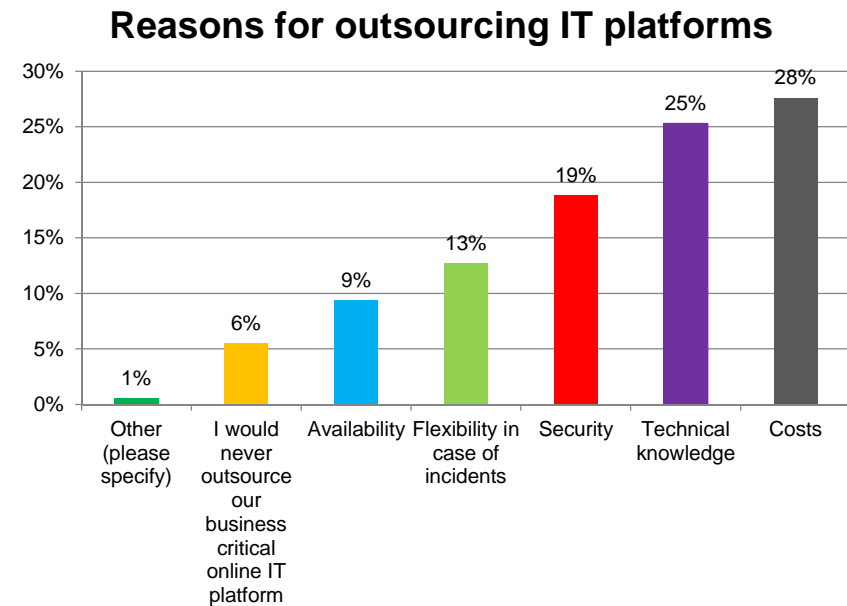- Followed with data security and disaster recovery

- Rank:

  ▶ 1. Keeping up with new technologies

  ▶ 2. Data security

  ▶ 3. Build skills with IT staff

  ▶ 4. Achieving effective monitoring

Priority for biggest challenges in managing IT platforms (score)
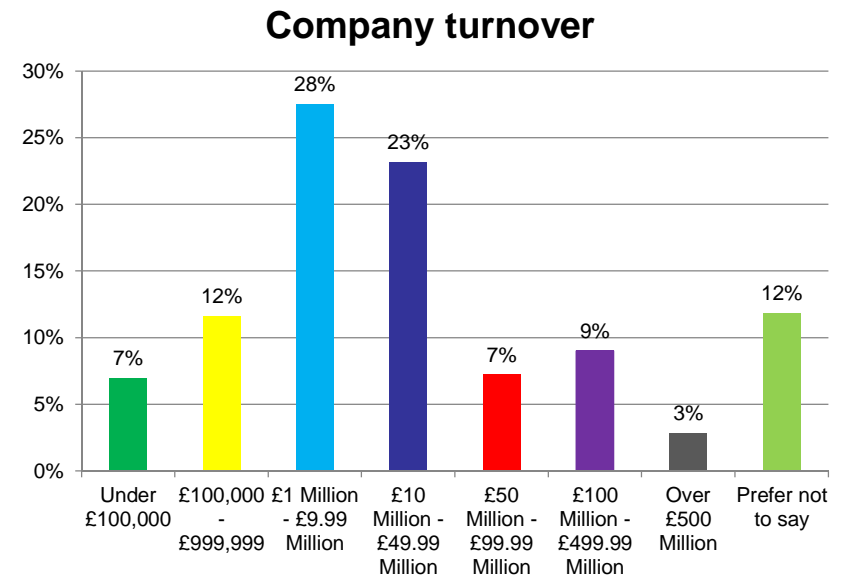

www.jitscale.com

Reasons for outsourcing platforms

- The most important reason why IT platforms have or would be outsourced is due to Costs (28%)

- Followed closely by Technical knowledge (25%)

- And security (19%)

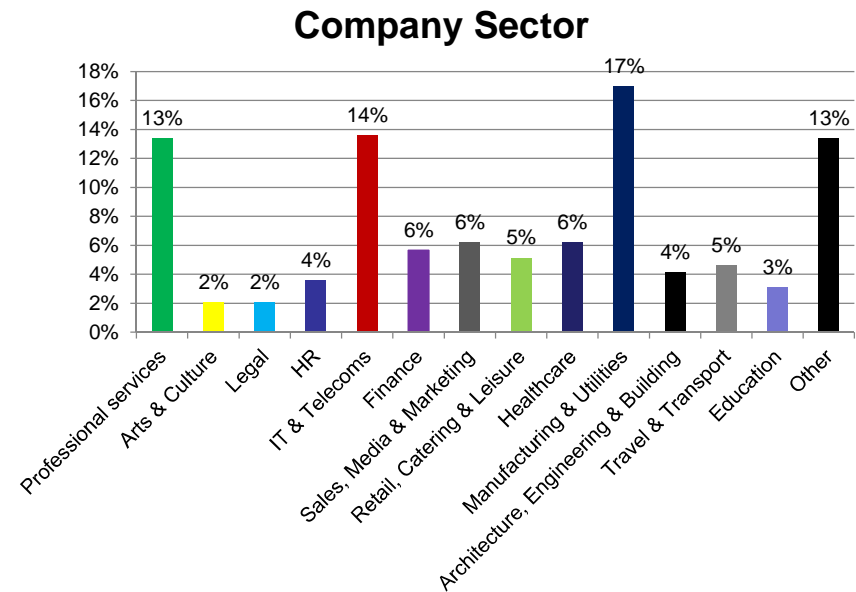**Reasons for outsourcing IT platforms**

Company turnover

- 51% have between £1m-£50m company turnover

- The most common turnover within this group is £1-£10m, which represents 28% of all responses

- Followed closely by 23% having a turnover of £10-50m

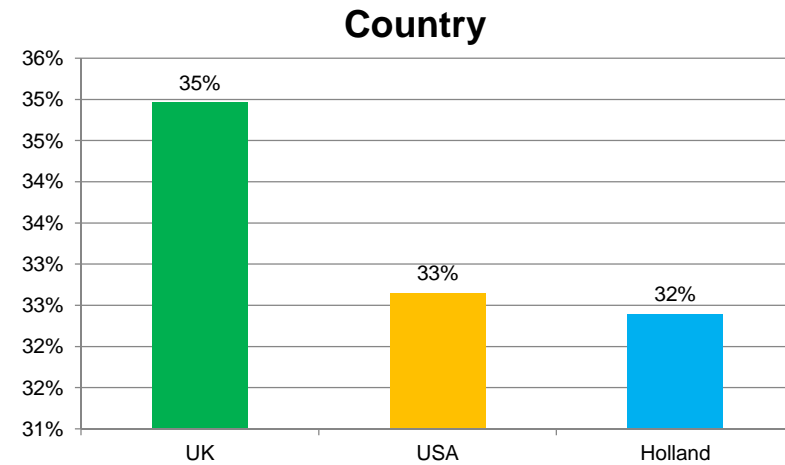- 19% have a turnover of under £1m and equally, 19% have a turnover of £50m and over

Company turnover

Company sector

- 17% of responses are from the Manufacturing & Utilities sector

- 14% IT & Telecoms and

- 13% are from Professional Services.

Company Sector

Country

- 35% of respondents are from United Kingdom

- 33% are from USA and

- 32% are from Holland

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Level / status of employment

- 59% of respondents are Middle Managers / Professionals and

- 28% are Senior Managers / Professionals

Level / status of employment